

HealthLink

User Guide

12.05.2026

Multi-Factor Authentication (MFA) with **Google Authenticator**

For MyHealthLink Portal

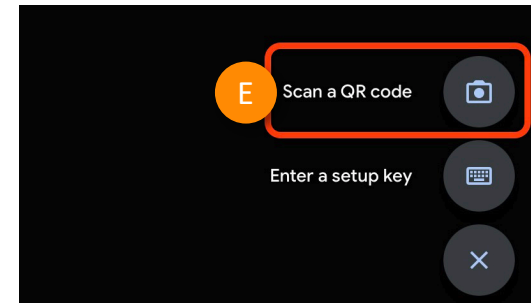
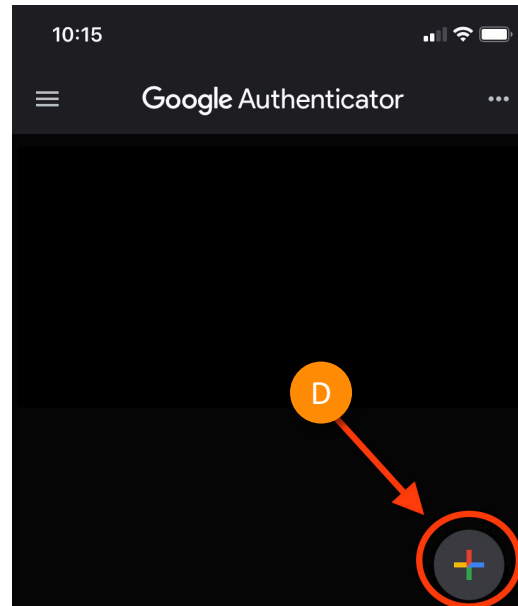
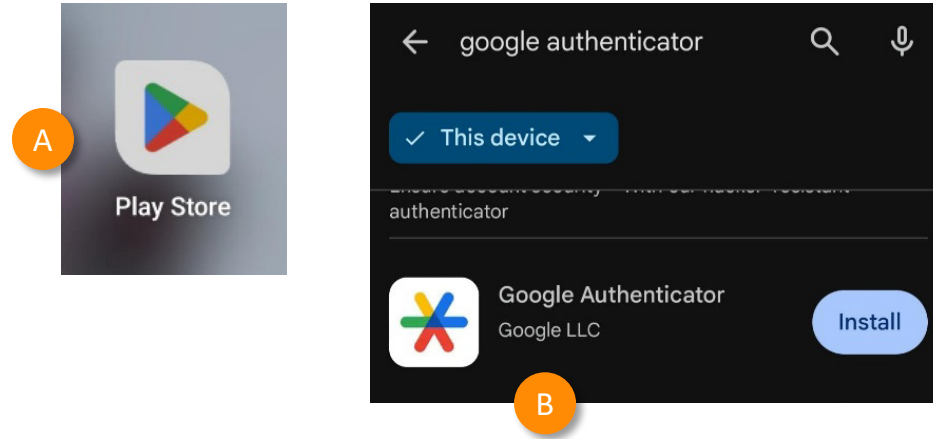
Multi-factor authentication (MFA) provides an additional layer of security to protect sensitive information and patient data. Setup is quick and significantly strengthens account security, helping ensure uninterrupted access.



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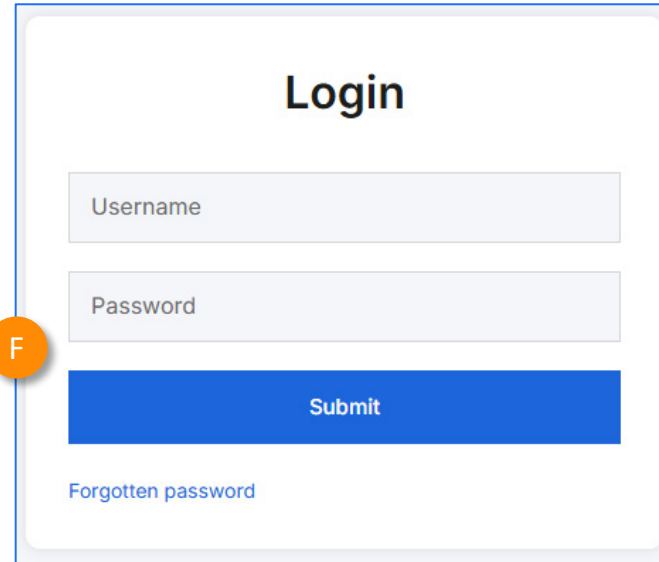
MFA with Google Authenticator

- A Open the Google Play Store
- B Search for the Google Authenticator. Ensure it's the Google Authenticator app from Google LLC. Click **Install**
- C Once Installed, open the Google Authenticator App and Follow the on-screen steps.
Note: Google Authenticator can be used with or without a Google Account
- D Click the + to add a code
- E Click **Scan a QR Code**.

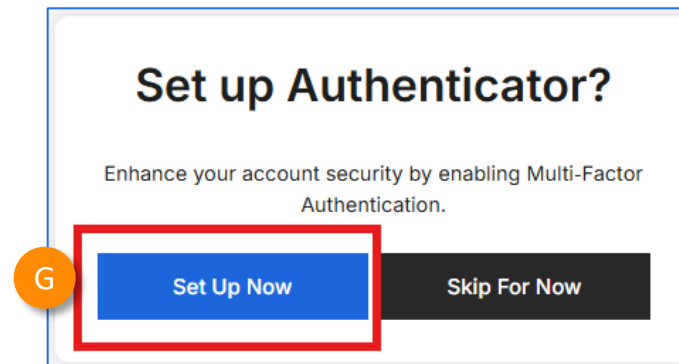


MFA with Google Authenticator

- F** Log in to the MyHealthlink Portal and enter your Username and Password. Click "Submit"
- G** Click "Set Up Now" in the MFA Enablement page



The screenshot shows a login form with the title "Login". It contains two input fields: "Username" and "Password". Below the fields is a blue "Submit" button. At the bottom left, there is a link for "Forgotten password". An orange circle with the letter "F" is positioned to the left of the form.



The screenshot shows a page titled "Set up Authenticator?". Below the title is the text: "Enhance your account security by enabling Multi-Factor Authentication." At the bottom, there are two buttons: "Set Up Now" (highlighted with a red box) and "Skip For Now". An orange circle with the letter "G" is positioned to the left of the buttons.

MFA with Google Authenticator

- H** The MFA Setup page will show a QR Code to Scan.
- I** Scan the QR Code in the Google Authenticator App with your mobile device
- J** Add the Verification Code generated by your Authenticator App and click “Confirm & Enable MFA” to login.

Important:

Do not share the Verification Code with anyone


H

Boost Your Security

Setting up a mobile authenticator adds an extra layer of protection.

1. Scan the QR code with Google/Microsoft Authenticator.
2. Enter the 6-digit code below to finish.

I



Unable to scan?

CONFIRM & ENABLE MFA

[« Back to Login](#)

Unable to scan?

 1 2 3 4 5 6

Customer Care

Phone: 1800 125 036

Email: helpdesk@healthlink.net

Monday to Friday (Except Public Holidays)

8:00am – 6:00pm

www.healthlink.com.au

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