

# Multi-Factor Authentication (MFA) with Apple Passwords

For MyHealthLink Portal

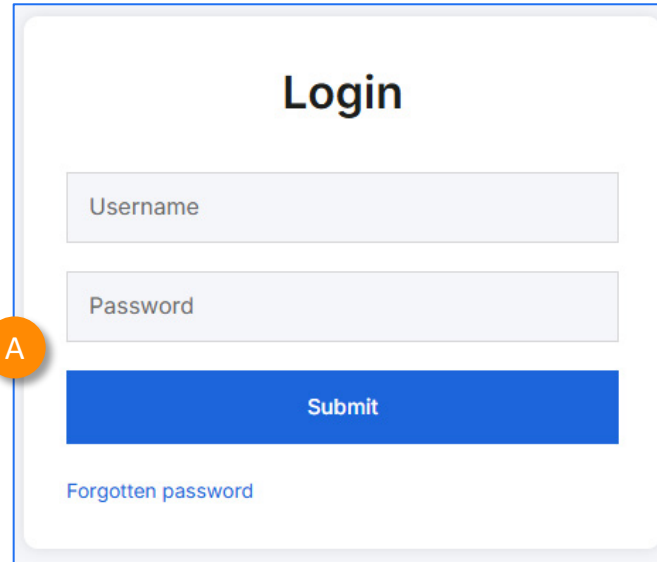
Multi-factor authentication (MFA) provides an additional layer of security to protect sensitive information and patient data. Setup is quick and significantly strengthens account security, helping ensure uninterrupted access.



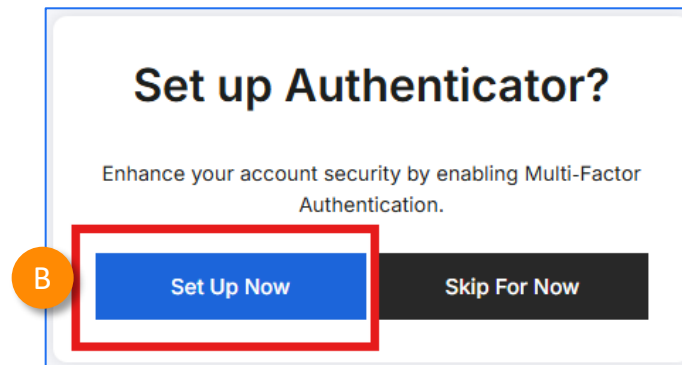
# HealthLink\*

## MFA with Apple Passwords

- A Log in to the MyHealthlink Portal and enter your Username and Password. Click “Submit”
- B Click “Set Up Now” in the MFA Enablement page



The screenshot shows a login form titled "Login". It contains two input fields: "Username" and "Password". Below the fields is a blue "Submit" button. At the bottom left, there is a link for "Forgotten password". An orange circle with the letter "A" is positioned to the left of the "Submit" button.



The screenshot shows a page titled "Set up Authenticator?". Below the title is the text: "Enhance your account security by enabling Multi-Factor Authentication." At the bottom, there are two buttons: "Set Up Now" (highlighted with a red box) and "Skip For Now". An orange circle with the letter "B" is positioned to the left of the "Set Up Now" button.

## MFA with Apple Passwords


- C** The MFA Setup page will show a QR Code to Scan.
- D** In your Apple Mobile Device launch the QR scanner option and scan the QR code.

**C**

### Boost Your Security

Setting up a mobile authenticator adds an extra layer of protection.

1. Scan the QR code with Google/Microsoft Authenticator.
2. Enter the 6-digit code below to finish.

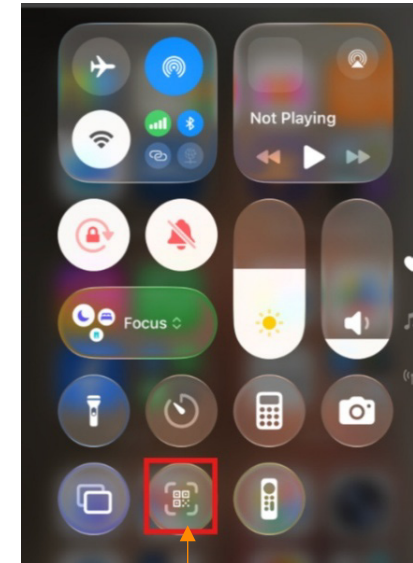


[Unable to scan?](#)

**CONFIRM & ENABLE MFA**

[« Back to Login](#)



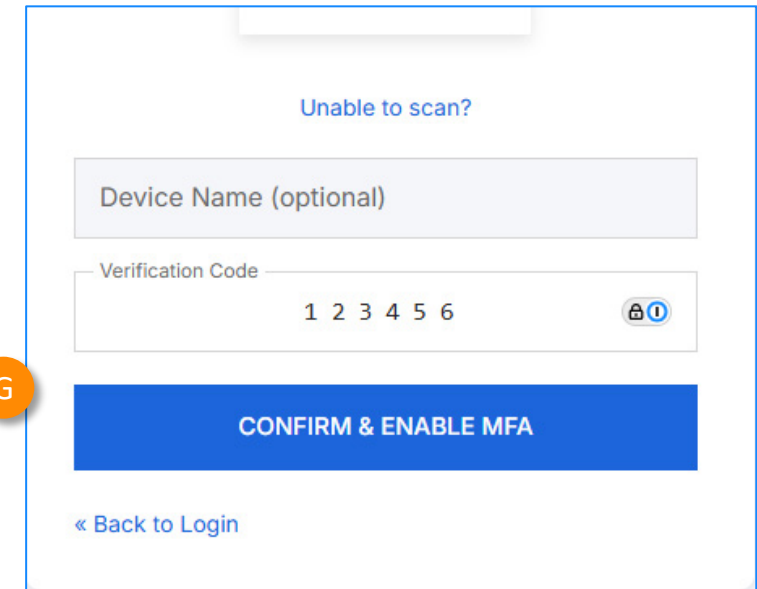
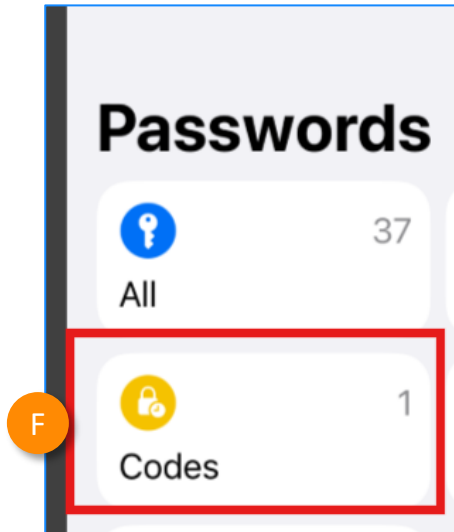
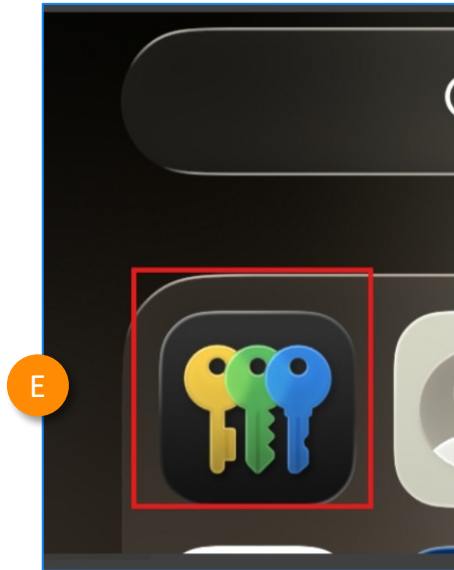
**D**

## MFA with Apple Passwords

- E** Once the QR code is scanned you should be redirected to the Password app. Click on add “+”.
- F** Click on Codes to see the OTP for the MyHealthlink Portal account.
- G** Add the Verification Code generated by your Authenticator App and click “Confirm & Enable MFA” to login.

### Important:

Do not share the Verification Code with anyone



A screenshot of the 'Unable to scan?' screen in the Passwords app. The screen displays a text input field for 'Device Name (optional)', a 'Verification Code' field with six numbered slots (1-6) and a lock icon, a blue button labeled 'CONFIRM & ENABLE MFA', and a link for '<a href="#">< Back to Login</a>'. An orange circle with the letter 'G' is positioned to the left of the 'CONFIRM & ENABLE MFA' button.

## Customer Care

Phone: 1800 125 036

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Monday to Friday (Except Public Holidays)

8:00am – 6:00pm

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# HealthLink\*

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