

HealthLink SmartForms for Communicare

Welcome to HealthLink SmartForms. The smartest way for health professionals to submit Fitness to Drive medical assessments to **Transport for NSW**.

All sites must be running Communicare 22.4 or greater to access the HealthLink SmartForms.



Submitting HealthLink SmartForms from Communicare

Practice management solution **Communicare Clinical** now has HealthLink SmartForms as part of the system. This enables Communicare users to easily refer and engage with all HealthLink SmartForm service providers including Hospitals, Private Specialist, **Transport for NSW** and My Aged Care.

SmartForms are designed to speed up the service you can provide for your patients. They give you confidence that your form has been securely delivered to the service provider, and a copy has been saved to your Practice Software.

HealthLink Technical Support

helpdesk@healthlink.net

1800 125 036

Step 1: Accessing HealthLink SmartForms

Part 1: Fitness to Drive Assessments:

Step 2:
Launching a new Fitness to Drive form

Step 3:
Completing the form

Step 4:
Previewing, Submitting and Parking

Step 5:
Accessing parked and auto-saved forms

Step 6:
Accessing submitted forms

Part 2: Interlock Program Recommendation:

Step 2:
Launching a new Interlock Program Recommendation form

Step 3:
Completing the form

Step 4:
Previewing, Submitting and Parking

Step 5:
Accessing parked and auto-saved forms

Step 6:
Accessing submitted forms

Step 1:

Setting up HealthLink SmartForms

Configuration of Healthlink Smart Forms within Communicare is to be completed by Communicare technical support. This section is included for reference and support purposes only.

Open File > “System Parameters” > “Secure Messaging” and make sure all fields in the “HealthLink” section contain the correct values.

- A. EDI/Mailbox: HealthLink EDI to use
- B. Password: respective ‘connection password’ for EDI, if not known contact Healthlink Helpdesk.
- C. Forms Engine URL: URL of the Forms Engine, should be http://, then the IP of machine where HMS Client is running
- D. Forms Engine Port: 5088, unless a different port is configured for HMS Client
- E. Session Expiry: minutes after which a Smart Forms user session expires in case it was not terminated automatically when closing the Aduro Forms window.

Click “Save”, enter Access code (obtained from Communicare Support) when prompted and restart Communicare.

The screenshot shows the 'Communicare System Parameters' dialog box with the 'Secure Messaging' tab selected. The 'Argus Configuration' section contains the following fields:

- Server Address: Hostname or IP address of the Argus server.
- Server Port: Port number of the Argus service. Default is 60000.

The 'HealthLink' section contains the following fields:

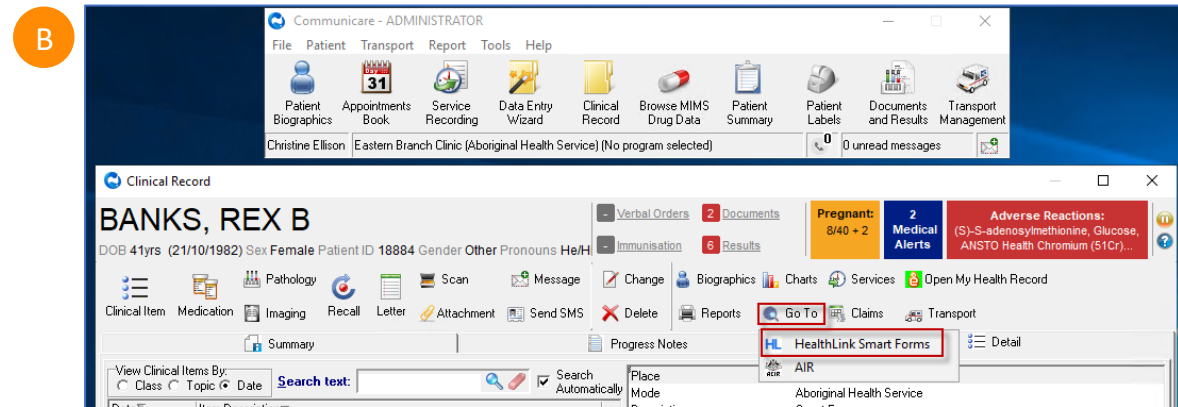
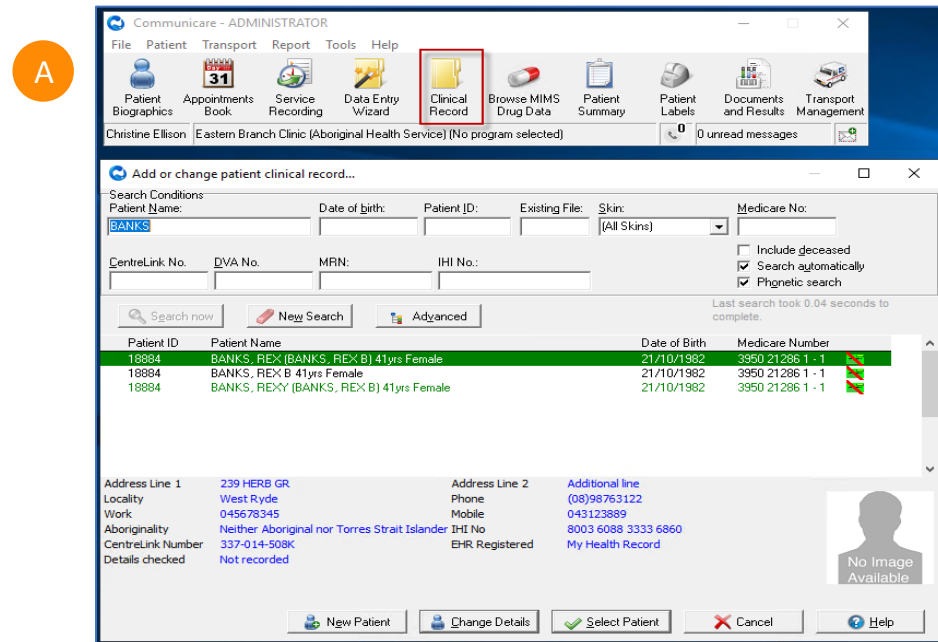
- A EDI/Mailbox:
- B Password:
- C Forms Engine URL:
- D Forms Engine Port:
- E Session Expiry: Minutes

At the bottom right, there are three buttons: 'Save' (with a green checkmark), 'Cancel' (with a red X), and 'Help' (with a question mark).

Step 2: Launch HealthLink SmartForms

A Open the Clinical record tab and search for the required patient.

B Select “Go To” and click “HealthLink SmartForms”



Step 2: Launching a new form

Now you're on the HealthLink home page...

A Here you'll find a list of available services to refer patients.

B Within the **Referred Services** section, click on the link named **Transport for NSW**

HealthLink | PRO

Create Update Support

Search a Directory

SR Specialists+Referrals Refer to Private Specialist

HL HealthLink Direct

IAR Decision Support Tool for Mental Health

Konnect NET

Return.ioWorkSA Work Capacity Certificate

Spotlight Services

Referral Services

Search Referral Services Clear

Access Canberra Prototype

Application led Medicines

Banyule Community Health

Chris O'Brien Lifecare Services

Eastern Health

Head to Health

Medicare Mental Health (1800 595 312)

Monash Health

Northern Health

Northern Sydney Local Health District Services

NSW Health Outpatient Referrals

NSW Health Outpatient referrals - Far West LHD

NSW Health Outpatient referrals - Western Sydney LHD

NSW Health Outpatient referrals - South Eastern Sydney LHD

PRP Diagnostic Imaging

Spectrum Medical Imaging

Sydney LHD Hospitals Services

Tasmanian Mental Health and Alcohol and Other Drugs

TINSW SPA Homepage Dev Local 2

Victoria General Practice Referral

WA Health Referrals

ACT Public Outpatient and Community

Austin Health referrals

ccCHIP - Cardiometabolic Health in Psychosis

DPV Community Health

Grampians Health

Hearing Australia Medical Certificate

Mercy Hospital for Women

My Aged Care Referral

Northern NSW LHD - referrals

NSW Certificate of Capacity

NSW Health Outpatient referrals - Central Coast LHD

NSW Health Outpatient referrals - Western NSW LHD

NSW Health Outpatient referrals - Illawarra Shoalhaven LHD

Parkville Hospital referrals Demo

SA Health

Sydney LHD Aged Care, Allied Health and Community services

Tasmanian Health Service

TINSW SPA Homepage Dev ATS

Transport for NSW

Victorian Standard of Treatment

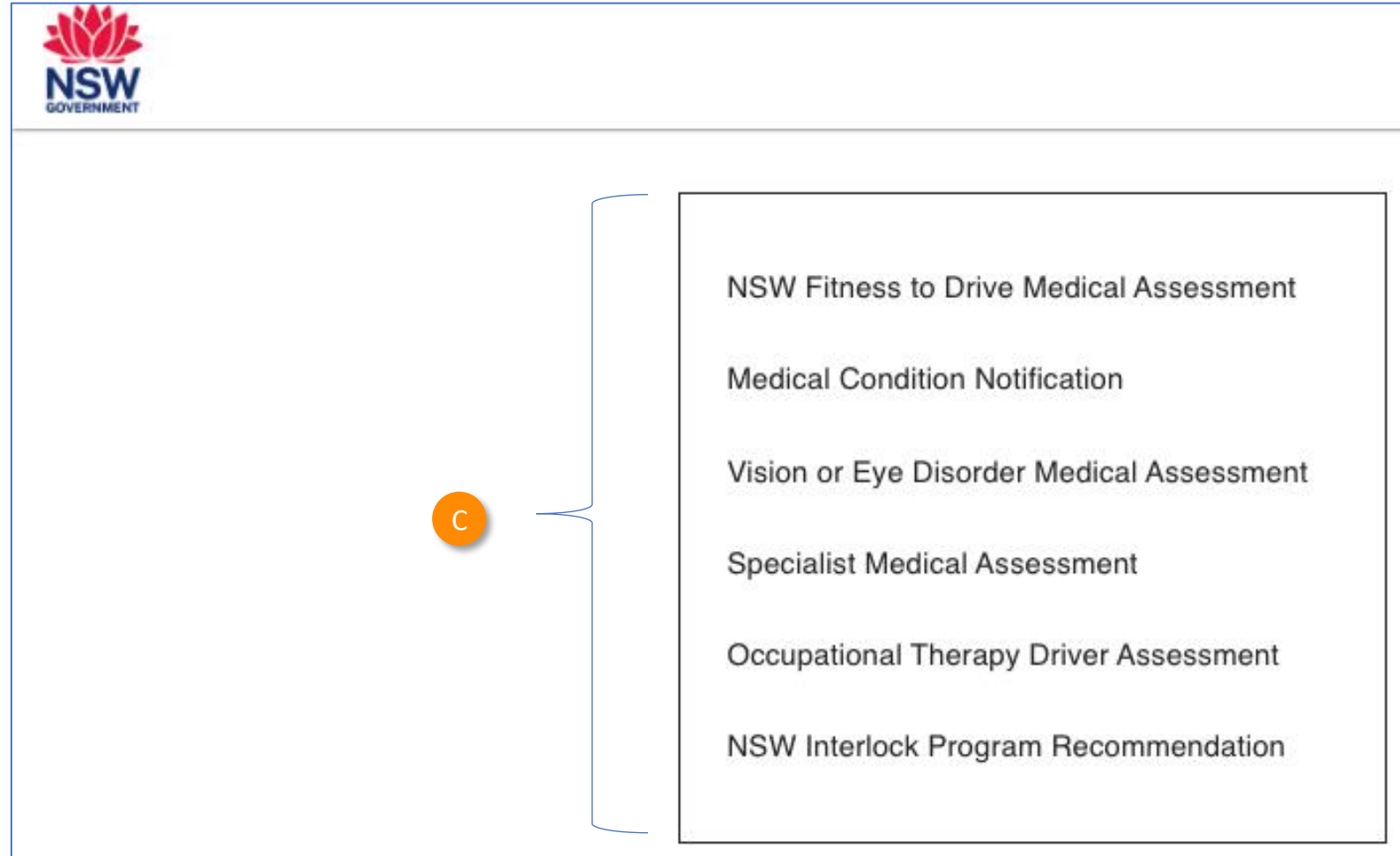
Wentree Mercy Hospital

Step 2:

Launching a new form

C

To launch the SmartForm, select the online form you require from the list of available forms.



The screenshot shows the NSW Government logo in the top left corner. A large empty rectangular area is intended for a list of forms. A blue bracket on the right side of this area points to a list of six form titles. A small orange circle with the letter 'C' is positioned to the left of the bracket, indicating the selection step.

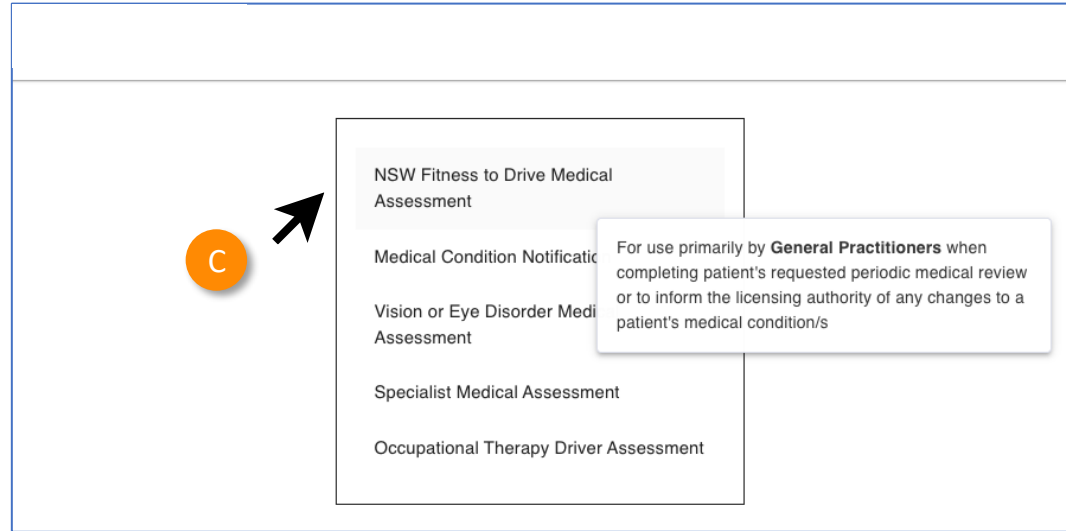
- NSW Fitness to Drive Medical Assessment
- Medical Condition Notification
- Vision or Eye Disorder Medical Assessment
- Specialist Medical Assessment
- Occupational Therapy Driver Assessment
- NSW Interlock Program Recommendation

Part 1:

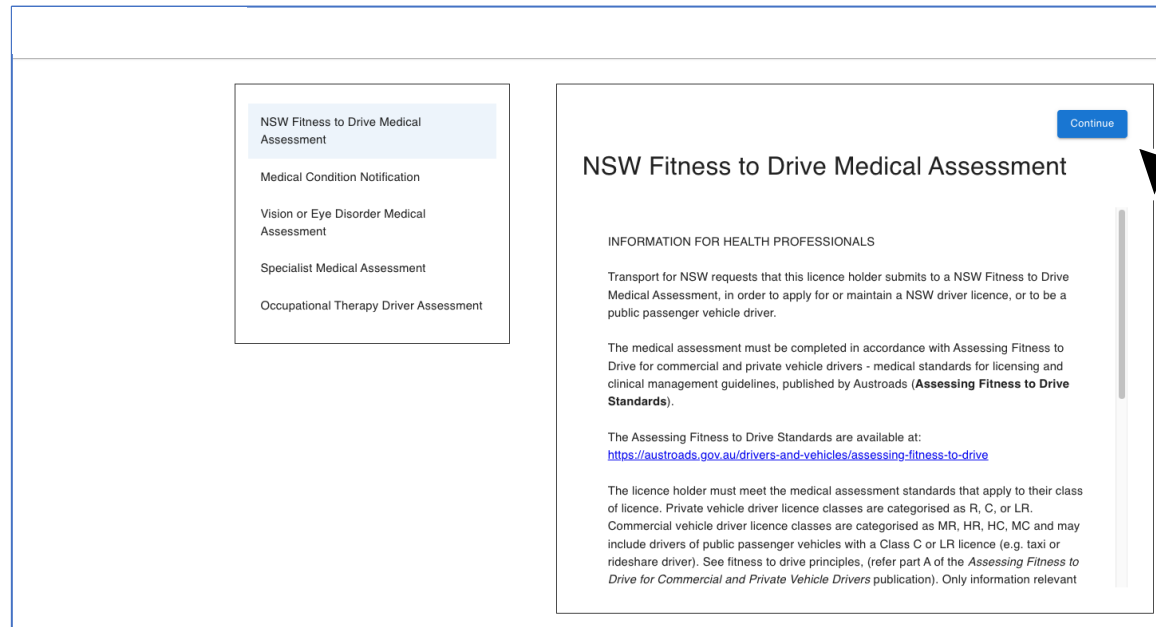
Fitness to Drive Medical Assessment

Step 2: Fitness to Drive Launching a new form

C To launch the SmartForm, select the **NSW Fitness to Drive Medical Assessment** form from the list of available forms.



D A pop-up information box for Health Professionals will appear next. Once you have read the information, click the **continue** box.



Step 3: Fitness to Drive Completing the form

Now you've loaded the form to complete and submit.

A

The **SmartForm layout** provides a consistent, easy-to-use tabular structure on the left, with the main action window on the right.

B

Mandatory Fields must be completed prior to submitting the SmartForm and are each highlighted with a red asterisk.


You'll notice SmartForms are **responsive**: They will pre-populate all available patient and referrer data and contain logic to request more specific patient information based on your selections.

Note: Once you have ticked on the **patient consent obtained** box – the form will validate your patient's driver license number, and you will be able to proceed to their medical

Step 3: Fitness to Drive Completing the form

C Once your patient's driver license number has been validated you will be able to continue with the **Medical Assessment**.


NSW Fitness to Drive Medical Assessment


Medical Assessment 

Licence class: C
Medical standard: Private

Attachments / Reports
0 files attached (0 KB)

Patient Information


Recipient / Referrer 

Driver Licence Verification 

Driver licence number Customer number

Driver licence number *

Date of birth *

Patient consent obtained* 

Patient surname *

Current medical assessment information

Name

Date of birth

Licence number

Licence class



Field of Practice *

Medical standard

Assessing medical standard *

Address

Reason for medical

 Consider the nature of the driving task when performing this assessment. 

Step 3: Fitness to Drive Completing the form

D

The SmartForm is responsive, and it will indicate which questions are mandatory as you move through your patient's medical assessment.

HL

Submit Preview Park Help

NSW Fitness to Drive Medical Assessment

Driver Licence Verification

Medical Assessment ▲
Licence class: C
Medical standard: Private

Attachments / Reports
0 files attached (0 KB)

Patient Information

Recipient / Referrer ▲

VISION
Does the patient have a current vision or eye disorder? * **D** Yes No

CARDIOVASCULAR DISEASE
Does the patient have a cardiovascular condition(s)? * **D** Yes No
Please select the relevant condition(s) *

- Acute Myocardial Infarction
- Aneurysms (Abdominal and Thoracic)
- Angina
- Anticoagulant Therapy
- Atrial Fibrillation
- Cardiac Arrest
- Complicated Congenital Disorder

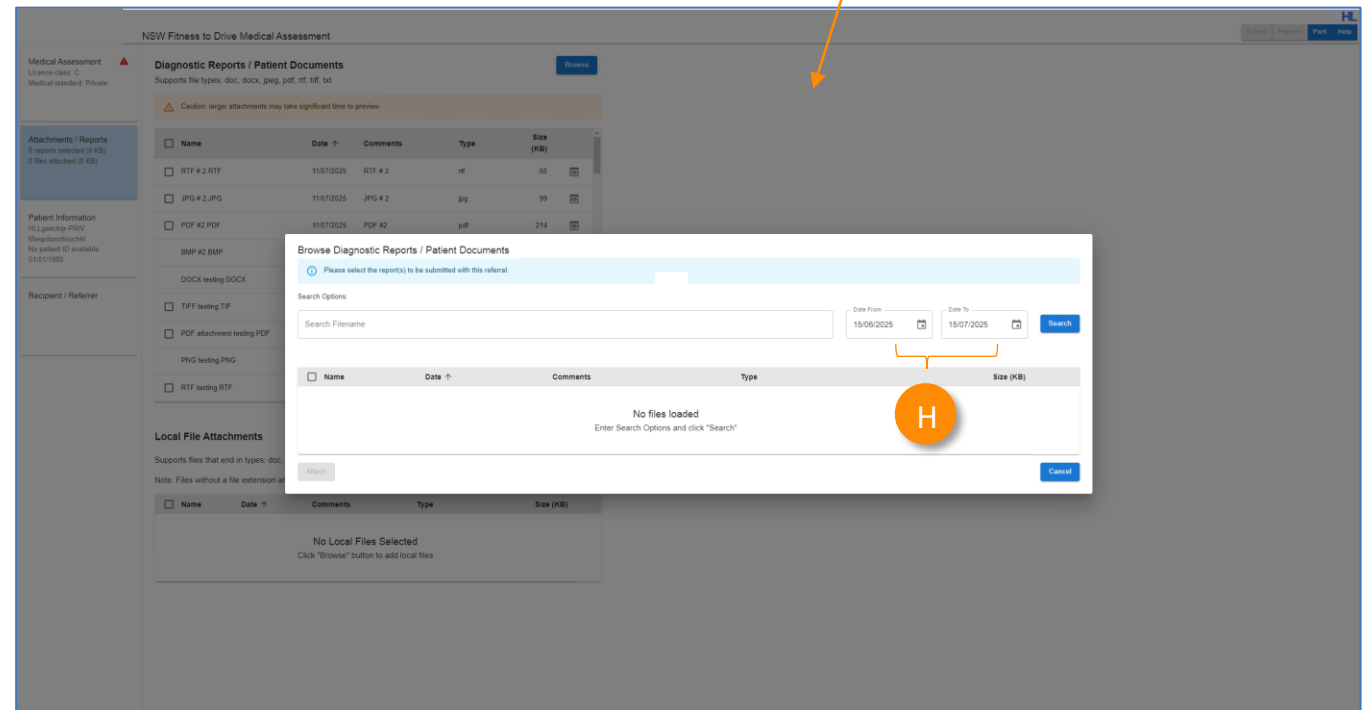
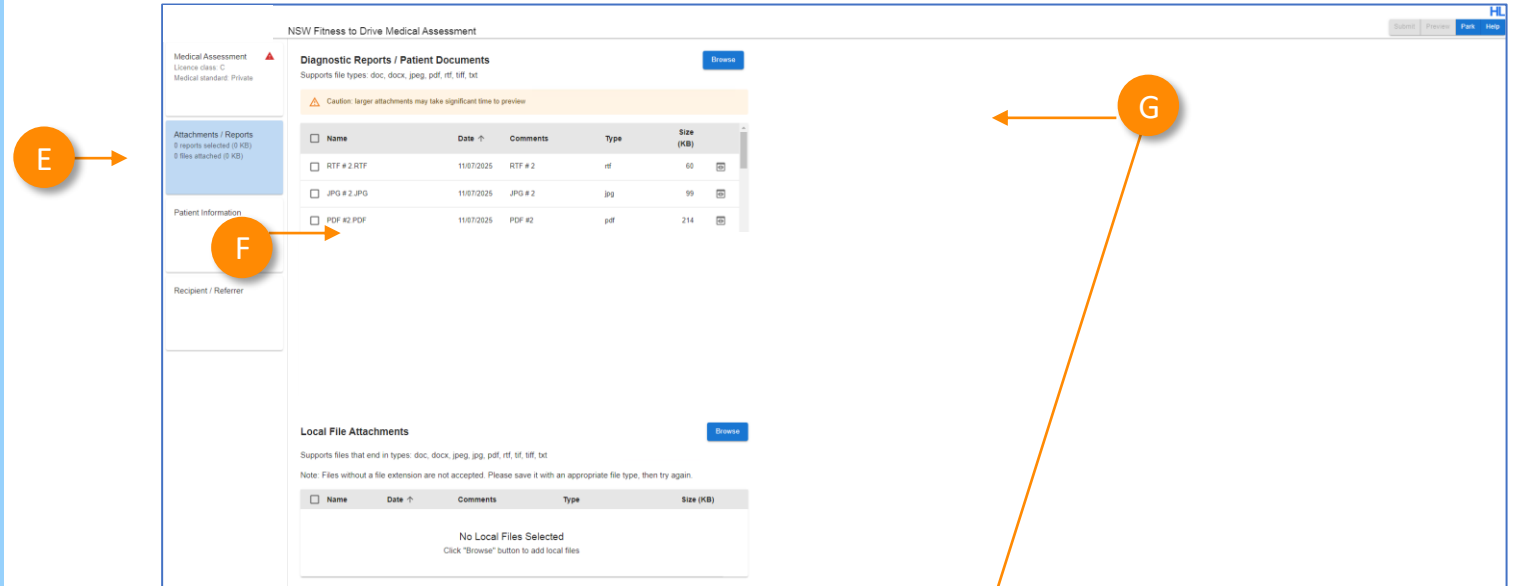
D A person may drive without restriction and without reporting to the driver licensing authority if they have uncomplicated congenital heart disease and there are no or minimal symptoms relevant to driving.

- Coronary Artery Bypass Grafting
- Dilated Cardiomyopathy
- Heart Failure
- Heart Transplant
- Hypertension
- Hypertrophic Cardiomyopathy
- Implantable Cardiac Defibrillator (ICD)
- Pacemaker
- Paroxysmal Arrhythmias
- Percutaneous Coronary Intervention (PCI)

Step 3: Fitness to Drive Completing the form

Attachments / Reports

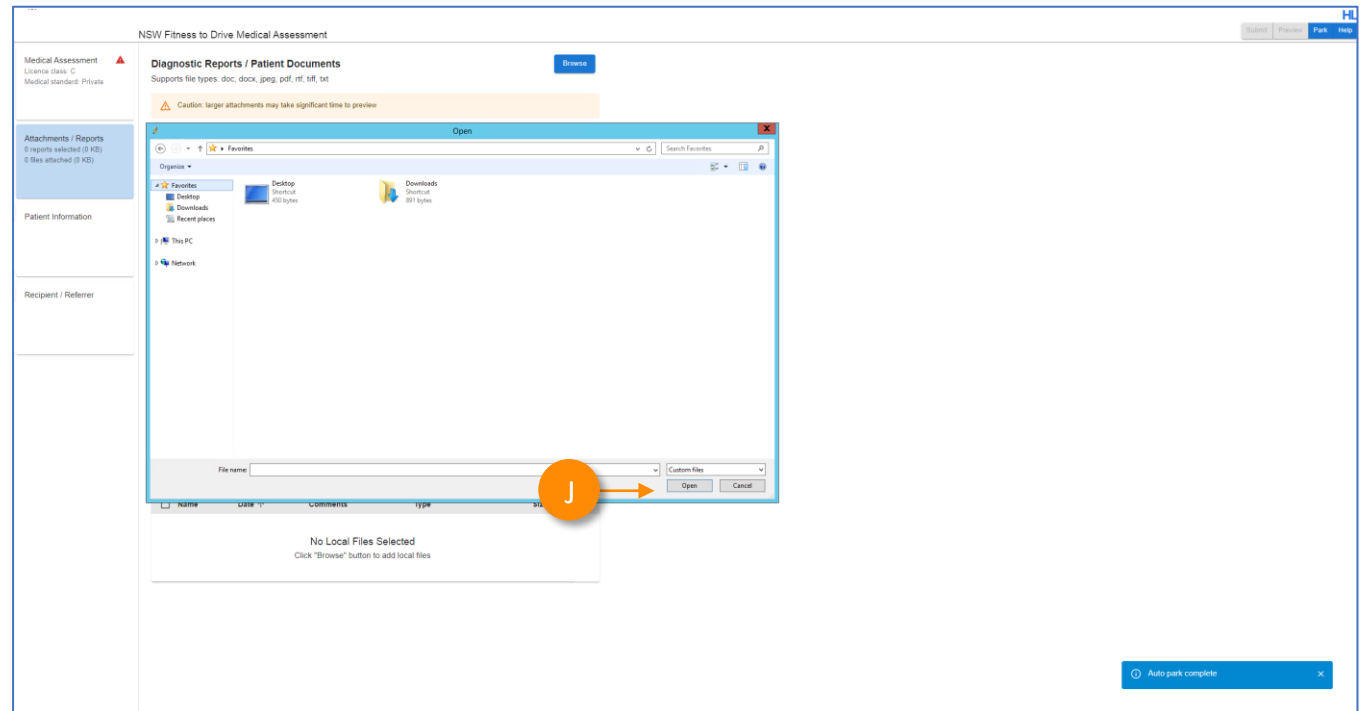
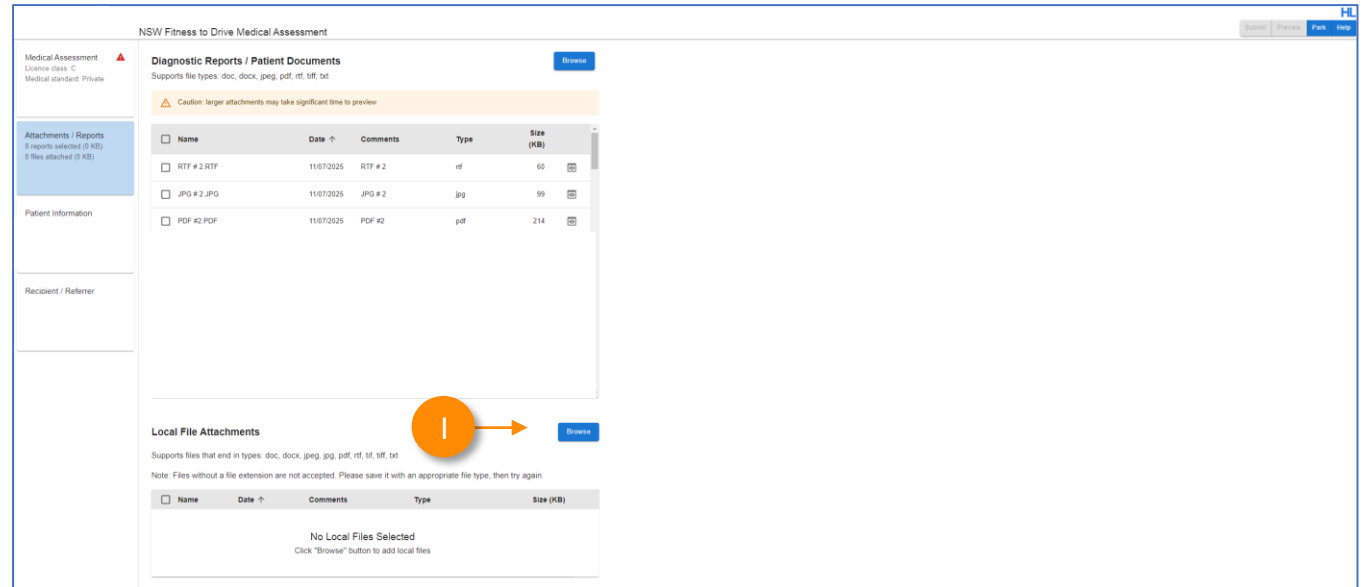
- E** The **Attachments / Reports** tab will give you access to all the supporting documents that you may wish to attach to the form.
- F** You can select any item from the **table** – showing you patient medical records captured from the **last six months**.
- Or you can **browse for files...**
 - G** stored in your Practice Management Software by clicking the **Browse** button .
 - H** **Note:** Make sure to update the date parameters if you want to see files that are older than six months.



Step 3: Fitness to Drive Completing the form

Attachments / Reports

- I Another option to add attachments is the ability to browse for files in your local computer's file by clicking the **Browse** button.
- J Select the file for your local computer file and select **Open**.



Step 3: Fitness to Drive

Completing the form


Patient information

K Patient information will be pre-populated by the SmartForm in the **Patient information** tab.



NSW Fitness to Drive Medical Assessment


Submit Preview Park Help

Medical Assessment 
Licence class: C
Medical standard: Private


Attachments / Reports
0 reports selected (0 KB)
0 files attached (0 KB)


Patient Information

No patient ID available
01/01/1980


Recipient / Referrer 

Patient Information

Medicare number Date of birth*  Pension number

Name Patient Name 

First name* Last name*

Residential Address: 13 Test Street, Sydney, NSW, 2000
Please add only the following State or Territory codes, ACT, NSW, NT, QLD, SA, TAS, VIC, WA in the State field 

Address line 1*


Address line 2

Suburb

State*

Postcode

Postal Address
Same as residential
 Yes No

Postal Address: 13 Test Street, Sydney, NSW, 2000
Please add only the following State or Territory codes, ACT, NSW, NT, QLD, SA, TAS, VIC, WA in the State field 

Address line 1*

Step 3: Fitness to Drive Completing the form

Recipient / Referrer

L Recipient / Referrer information will be pre-populated by the SmartForm in the **Recipient / Referrer** tab.

Note: Before submitting please double check your medical practitioner information is correct.

You can assess a person's fitness to drive in NSW if you're a registered medical practitioner or specialist. This includes general practitioners, specialists, optometrists, ophthalmologists and allied health professionals.



NSW Fitness to Drive Medical Assessment

Submit Preview Park Help

Medical Assessment Information Required ▲

Attachments / Reports
0 reports selected (0 KB)
0 files attached (0 KB)

Patient Information Patient Correct ▲

Recipient / Referrer
Patient Name
000000Y

Medical Practitioner Information

Medicare Provider Number *
0000000

Medical Registration Number

Full Name: Patient Name ⓘ

Name: Patient Name ^

First name *
Patient

Last name *
Name

Practice name *
HealthLink Townsville

Practice Address: 13 Test Street, Suite, Sydney, NSW, 2000 ^

Address line 1 *
13 Test Street

Address line 2
Suite

Suburb
Sydney

State *
NSW

Postcode
2000

Practice telephone *
0244015650

Email *
name@patient.com

Practice fax
0244015651

FBI

Step 4: Fitness to Drive Previewing, Submitting and Parking

Previewing

A When you are ready to review your form, check the **Declaration** tick box.

NSW Fitness to Drive Medical Assessment

HL

Submit

Preview

Park

Help

Review period recommendation

TfNSW Default

i TfNSW Default means that TfNSW will determine the review frequency based on the patient's medical condition(s), the AFTD or age-related policy. Alternatively, you can select a bespoke review period.

Driving assessment recommendation/s (if applicable)

- Transport for NSW practical driving test
- Occupational Therapist Driver assessment
- None

Recommended licence condition/s (if applicable)

- Downgrade to a lower class of licence
- Daylight hours only
- May only drive automatic vehicles
- Radius restrictions

Recommend other licence condition/s:

Specialist review recommendation/s (if applicable)

Recommend other specialist/s review:

Ophthalmologist **x**

TfNSW will create an immediate request for a specialist review to be conducted. Please arrange a referral/s.

- Any additional comments on conditions likely to affect driving? **i**

i NOTE: Additional comments not required if condition(s) has already been assessed on this form

DECLARATION

- Applicant declaration read and accepted.* **i**

A Advise the Customer that the Medical Report can be printed for them, emailed to them or that a copy can be obtained on application from a Service NSW centre.

Step 4: Fitness to Drive Previewing, Submitting and Parking

Previewing

B You can verify that the form has been completed correctly by clicking **Preview** allowing you to review the details before submitting.

C If a piece of required information is incomplete or incorrect, the form will notify you to complete or correct it. You can click on each error in the **please fix the following errors** box and the form will take you directly to the required field.

D You can scroll through any errors by using the **Go to Error** function on the bottom left hand corner of the SmartForm.

NSW Fitness to Drive Medical Assessment

[Submit](#)[Preview](#)[Park](#)[Help](#)

⚠ Please fix the following errors:

Medical Assessment

- [Seizure or Epilepsy]: Does the patient have epilepsy? is a required field
- [Neurological Condition]: Does the patient have vestibular, neurological or other neurodevelopmental disorders? is a required field
- [Sleep Disorder]: Does the patient have established sleep apnoea syndrome, narcolepsy, or excessive sleepiness? is a required field
- [Mental Health]: Does the patient have a chronic psychiatric condition of such severity that may impact safe driving? is a required field
- [Musculoskeletal Disorder]: Does the patient have a musculoskeletal disorder that may impact on safe driving? is a required field
- [Substance Use Disorder]: Does the person have an alcohol use disorder such as alcohol dependence or heavy frequent alcohol use or a substance use disorder such as substance dependence or other substance use that is likely to impair safe driving? is a required field
- [Medications]: Is the patient taking multiple medications that may affect driving? is a required field
- [Treatment History]: When did you first treat the patient? is a required field
- [Treatment History]: When did the patient first attend this practice? is a required field
- [Treatment History]: Did you have any knowledge of the patient's medical history before undertaking this assessment? is a required field
- [Recommendations]: Please complete the Recommendations section
- [Declaration]: Applicant declaration read and accepted is a required field

Recipient / Referrer

- Medicare Provider Number is a required field

SEIZURE OR EPILEPSY

Does the patient have epilepsy? * ⓘ

Yes No

NEUROLOGICAL CONDITION

Does the patient have vestibular, neurological or other neurodevelopmental disorders? * ⓘ

Yes No

SLEEP DISORDER

Does the patient have established sleep apnoea syndrome, narcolepsy, or excessive sleepiness? * ⓘ

Yes No

Goto Error:

< Previous

Current

Next >

Step 4: Fitness to Drive Previewing, Submitting and Parking

Previewing / Parking

E Click Preview. A pop-up **Preview** will appear for your review.

A copy of the form is saved directly to the patient file.

F And if you need more information to complete the form, you can **Park** the form to save what you've done so far and come back to it later.

NSW Fitness to Drive Medical Assessment

Submit

Preview

Park

Help

HL

The screenshot displays the 'NSW Fitness to Drive Medical Assessment' form. A 'Preview' pop-up window is open, showing a summary of the form's content. The pop-up includes a 'Print', 'Submit', and 'Close' button bar at the top. The main content of the pop-up is as follows:

Medical Assessment
Licence class: C
Medical standard: Private
Ready to Submit

Medical Practitioner Information
Medicare Provider Number*: 000000000
Full Name: Brett Mitchell
Name: Brett Mitchell
Practice name*: Furious Five Psych
Practice Address: 4/69 eyre Street
Address line 1*: 4/69 eyre Street
Address line 2:
Suburb: NORTH WARD
State*: Queensland
Postcode: 4810
Practice telephone*: +61 04 17728660
EDI: auportal

Attachments / Reports
0 files attached (0 KB)

Patient Information
HLGAECTNJR
MASRDNQTTUICHHL
No patient ID available
01/01/1980

Recipient / Referrer

Assessment Statement
This assessment has been completed in accordance with 'Assessing Fitness to Drive'. The standards can be viewed at <https://www.austroads.gov.au>

Privacy Statement
Your personal and health information collected in this form will be held by Transport for NSW at 20-44 Ennis Road, Milsens Point NSW 2061. You may request access to and / or correction of this information. Your personal and health information is being collected and will be retained and used for the purpose of verifying your fitness to drive and to hold a driver licence or public passenger driver authority. You are required to provide this information under Road Transport and Passenger Transport legislation. Failure to do so may result in your driver licence or public passenger driver authority being refused, suspended or cancelled, or conditions being placed on them. The health information which Transport for NSW collects may be used to determine your medical fitness to hold a driver licence (or type of driver licence, including any endorsements or conditions therein) or public passenger driver authority, and if you hold a Mobility Parking Scheme permit (MPS permit) to determine your eligibility to hold an MPS permit. Your personal and health information held by Transport for NSW may be disclosed in order to verify it to any medical practitioner in respect of ascertaining or reviewing your fitness to drive or to hold a driver licence, in respect of a motor accident or other litigation enquiries and to other transport regulators, driver licensing and vehicle registration agencies. If your application relates to a public passenger driver authority we may also disclose your personal information or health information where relevant to accredited operators, networks, booking or rideshare service providers under the *Passenger Transport Act 2014* (or other related legislation) and also to Transport for NSW in connection with the administration of any such legislation. Otherwise it will not be disclosed unless permitted by law.

NSW Fitness to Drive Medical Assessment - Transport for NSW
Patient: , 45yrs, DOB 01/01/1980,
Residential address
Postal address: , ,
Referred by:

Medical Assessment Information

Driver Licence Verification
Driver licence number: 45232285

The background form shows a 'No Errors Found' message and a 'Go to Error' link at the bottom left. A blue 'HL' logo is in the top right corner of the page.

Step 4: Fitness to Drive Submitting

Submitting

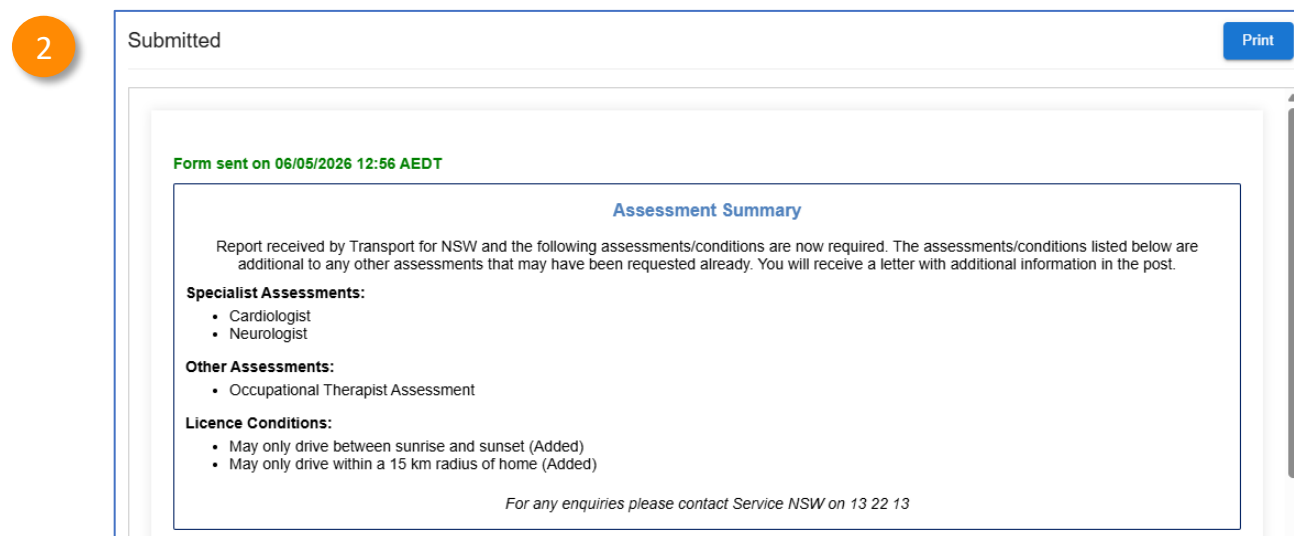
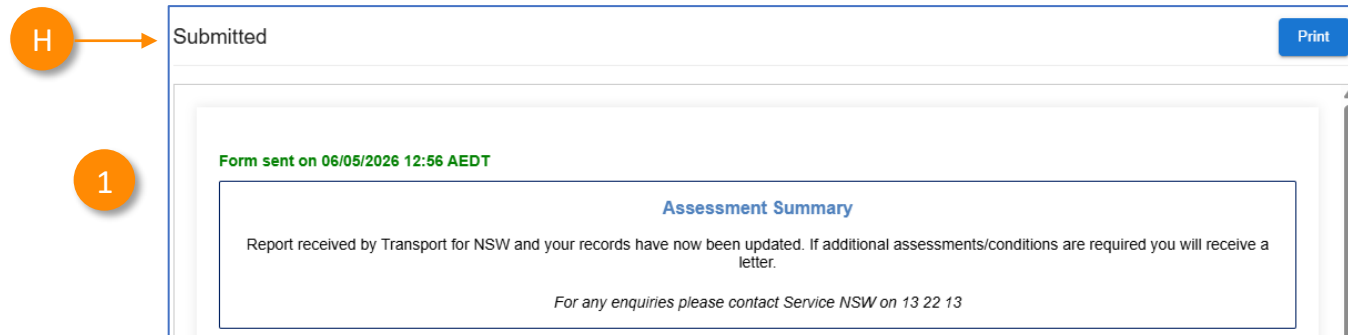
G When you are ready to send your form, click **Submit**.

H This will safely and securely send the form electronically via HealthLink, and you will see a copy of the completed form with a **date stamp**.

There are four submission response outcomes:

- 1. Straight through processing:** successfully received by Transport for NSW. The data has been processed automatically and the licence record updated.
- 2. Straight through processing with assessments/conditions:** successfully received by Transport for NSW. Additional Assessments to be requested based on Doctor recommendations/business rules.

A copy of the submitted form is saved directly to the patient file.



Step 4: Fitness to Drive Submitting

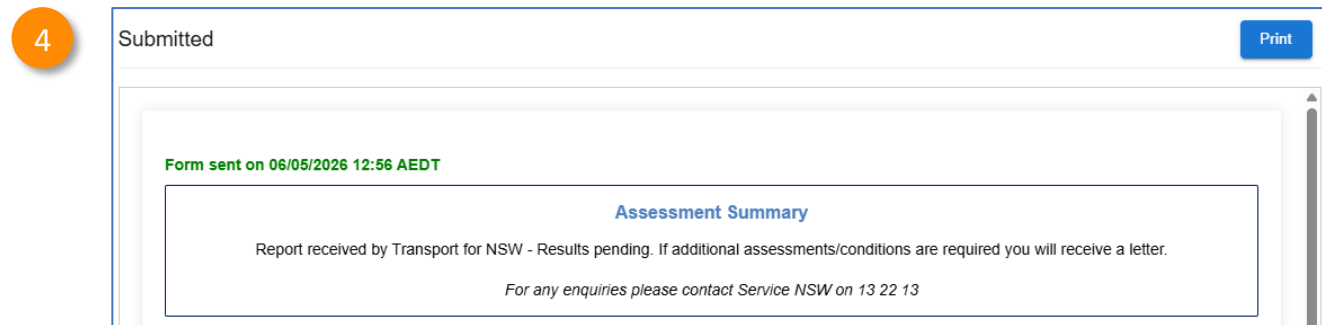
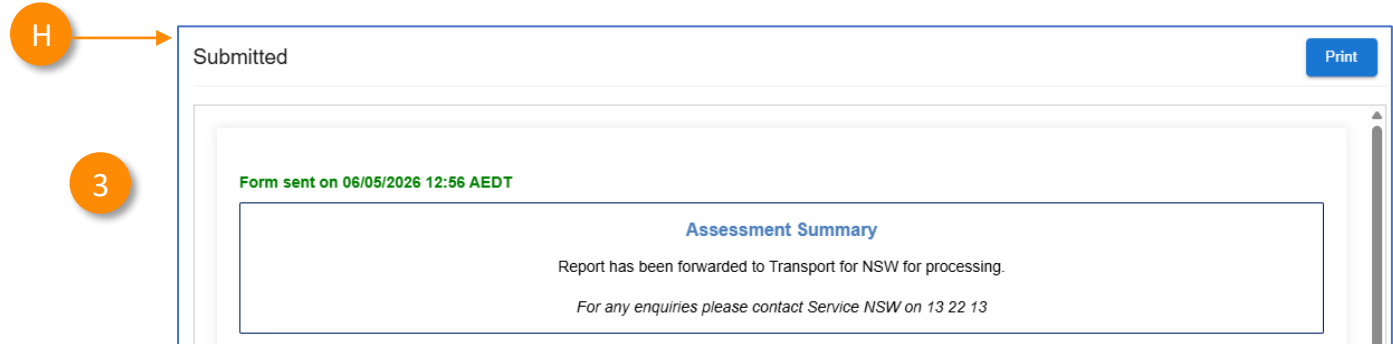
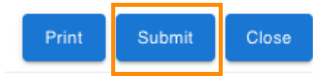
Submitting continued

- G** When you are ready to send your form, click **Submit**.
- H** This will safely and securely send the form electronically via HealthLink, and you will see a copy of the completed form with a **date stamp**.

There are four submission response outcomes:

- 3. Manual processing required by Transport for NSW:** successfully received by Transport for NSW and the data will be processed manually.
- 4. Technical issue:** successfully received by Transport for NSW, but there was an issue with automatic processing at Transport for NSW. Transport for NSW will manually process the data.

A copy of the submitted form is saved directly to the patient file.

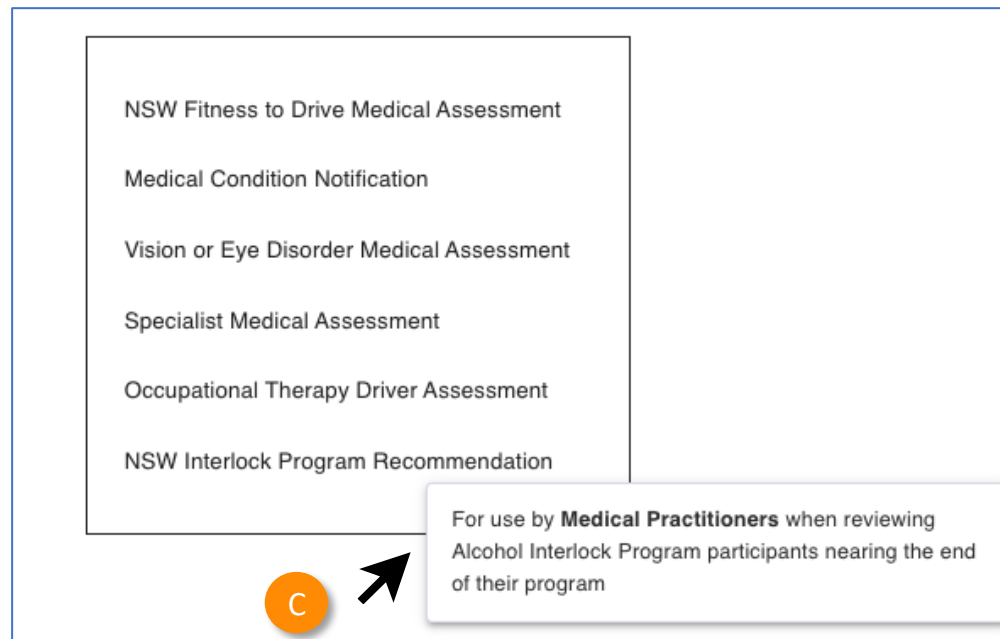


Part 2:

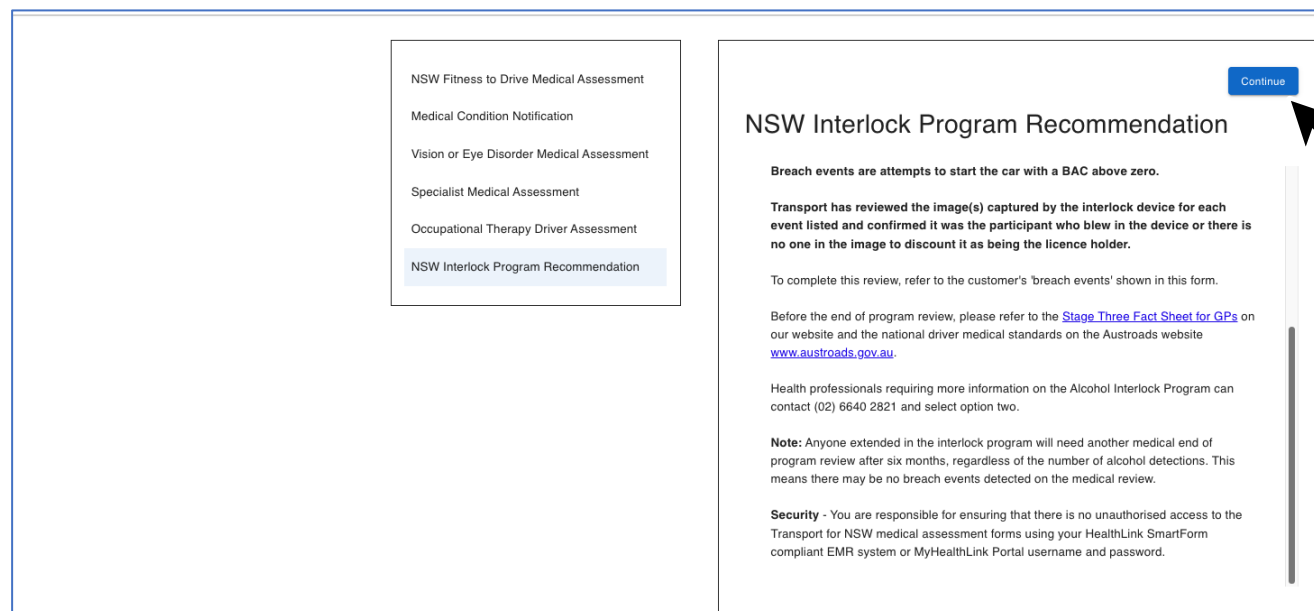
Interlock Program Recommendation

Step 2: Interlock Program Recommendation Launching a new form

C To launch the SmartForm, select the **NSW Interlock Program Recommendation** form from the list of available forms.



D A pop-up information box for Health Professionals will appear next. Once you have read the information, click the **continue** box.



Step 3: Interlock Program Recommendation Completing the form

Now you've loaded the form to complete and submit.

A

The **SmartForm layout** provides a consistent, easy-to-use tabular structure on the left, with the main action window on the right.

B

Mandatory Fields must be completed prior to submitting the SmartForm and are each highlighted with a red asterisk.

You'll notice SmartForms are **responsive**: They will pre-populate all available patient and referrer data and contain logic to request more specific patient information based on your selections.

Note: Once you have ticked on the **patient consent obtained** box – the form will validate your patient's driver license number, and you will be able to proceed with the recommendation.

NSW GOVERNMENT

NSW Interlock Program Recommendation - Transport for NSW

A Interlock Program Recommendation Information Required

Patient Information
No patient name
No patient ID available
No date of birth

Recipient / Referrer

B Driver Licence Verification

Driver licence number Customer number

Driver licence number * Date of birth *

Patient surname * Patient consent obtained * i Validate / Retrieve

Current medical assessment information

Name

Date of birth

Licence number

Licence class

Field of Practice *

Address

Reason for medical

Recipient / Referrer i
Brett Mitchell

Name

Date of birth

Licence number

Licence class

Field of Practice *


Assessing Fitness to Drive

Please refer to the [Assessing Fitness to Drive](#) document for more information.


Close


Step 3: Interlock Program Recommendation Completing the form


C The SmartForm is responsive, and it will indicate which questions are mandatory as you move through your patient's medical assessment.



NSW Interlock Program Recommendation - Transport for NSW


Interlock Program Recommendation Information Required 

Patient Information 
No patient name
No patient ID available
No date of birth

Recipient / Referrer 

Patient Information

Medicare number

Date of birth* 
Required

Pension number

Name:

First name*

Last name*

Residential Address: No address specified

Please add only the following State or Territory codes, ACT, NSW, NT, QLD, SA, TAS, VIC, WA in the State field

Address line 1*

Address line 2

Suburb

State*

Postcode

Postal Address

Same as residential

Yes No

Step 3: Interlock Program Recommendation Completing the form

Recipient / Referrer

D Recipient / Referrer information will be pre-populated by the SmartForm in the **Recipient / Referrer** tab.

Note: Before submitting please double check your medical practitioner information is correct.



[Submit](#) [Preview](#) [Park](#) [Help](#)

NSW Interlock Program Recommendation - Transport for NSW

Interlock Program Recommendation ▲
Information Required

Patient Information ▲
No patient name
No patient ID available
No date of birth

Recipient / Referrer ▲

Recipient

Referral number

Medical Practitioner Information

Full Name: i

Name: ▲

First name * Last name *

Practice name *

Practice Address: ▲



Address line 1 *

Address line 2

Step 4: Interlock Program Recommendation Previewing, Submitting and Parking

Previewing

A When you are ready to review your form, check the **Declaration** tick box.




Submit Preview Park Help

NSW Interlock Program Recommendation - Transport for NSW

06-04-2026 14:39:46	Initial Test Failed High BAC	0.067
03-04-2026 09:19:34	Initial Test Failed	0.045
01-04-2026 07:51:15	Retest Failed	0.034
01-04-2026 04:28:45	Initial Test Failed	0.031


Interlock Program Recommendation
Licence class: C
Medical standard: Private
Ready to Submit

Patient Information

Recipient / Referrer 


TREATMENT HISTORY
How long have you treated the patient? *

First Visit
 12 months or less
 1 to 5 years
 5 years or more


Did you have any knowledge of the patient's medical history before undertaking this assessment? *  Yes No

RECOMMENDATIONS*


Meets the medical criteria for a conditional licence and should continue to be monitored by an alcohol interlock device - **Extend or Re-enter** the Alcohol Interlock Program
 Meets the medical criteria for an unconditional licence - **Exit or Not Re-enter** the Alcohol Interlock Program

 NOTE: Alcohol interlock device no longer a requirement to be installed in a vehicle.

DECLARATION

I have reviewed all of the verified breach events *
 Applicant declaration read and accepted. * 

Patients should be given a copy of their review, as it includes a privacy statement relevant to them. This can be provided by printing the form, emailing to them or they can obtain a copy on application from a Service NSW Centre.

Goto Error: 

< Previous Current Next >

Step 4: Interlock Program Recommendation Previewing, Submitting and Parking


Previewing

B You can verify that the form has been completed correctly by clicking **Preview** allowing you to review the details before submitting.

C If a piece of required information is incomplete or incorrect, the form will notify you to complete or correct it. You can click on each error in the **please fix the following errors** box and the form will take you directly to the required field.

D You can scroll through any errors by using the **Go to Error** function on the bottom left hand corner of the SmartForm.

Submit Preview Park Help



NSW Interlock Program Recommendation - Transport for NSW

B

Interlock Program Recommendation
Licence class: C
Medical standard: Private
Ready to Submit

Patient Information

10/10/1980

Recipient / Referrer ▲

Goto Error:

< Previous
Current
Next >

▲ Please fix the following errors:

Recipient / Referrer

- Medicare Provider Number is a required field

Driver Licence Verification ▼

VERIFIED BREACH EVENTS

▲ The breach events listed below have been verified by Transport for NSW as being attributable to the customer. If any manual adjustments have been made, the patient will provide an amended letter.

As at 8 May 2026

Verified Breach Events		
Date / Time	Recorded Event	Blood Alcohol Concentration (BAC)
01-05-2026 19:36:04	Initial Test Failed High BAC	0.147
25-04-2026 22:47:31	Retest Failed High BAC	0.067
25-04-2026 18:37:29	Initial Test Failed High BAC	0.098

Step 4: Interlock Program Recommendation Previewing, Submitting and Parking

Previewing / Parking

E Click Preview. A pop-up **Preview** will appear for your review.

A copy of the form is saved directly to the patient file.

F And if you need more information to complete the form, you can **Park** the form to save what you've done so far and come back to it later.

NSW Fitness to Drive Medical Assessment

Submit

Preview

Park

Help

NSW GOVERNMENT

Interlock Program Recommendation
Licence class: C
Medical standard: Private
Ready to Submit

Patient Information

Recipient / Referrer
362649

Referral number: RMS-500

Medical Practice
Medicare Provider Number: 362649

Full Name: Name: Brett
First name: Brett

Practice name: Furious Five

Address: 4/69

Print Submit Close

The responsibility for issuing, renewing (or refusing to issue or renew), suspending or cancelling a person's licence lies with Transport for NSW. Licensing decisions are based on a full consideration of relevant factors relating to health and driving performance. The end of program review information captured below will be considered by Transport and you will be sent a letter confirming your exit or continuation in the Alcohol Interlock Program.

Assessment Statement
This assessment has been completed in accordance with 'Assessing Fitness to Drive'. The standards can be viewed at <https://www.austroads.gov.au>

Privacy Statement
We are collecting your personal information in connection with your Alcohol Interlock Program end of program review. We may retain, use and disclose your personal information in connection with verifying your identity and your end of program review. We will not otherwise disclose your personal information unless authorised by law. Providing this information is voluntary but we will not be able to complete your review unless you provide it. Your personal information will be held and managed by Transport for NSW in accordance with the Privacy and Personal Information Protection Act 1998. To access or amend your personal information please use the access and amendment application forms available at transport.nsw.gov.au/about-us/transport-privacy.

NSW Interlock Program Recommendation - Transport for NSW

Patient: s. DOB 10/10/1980.

Residential address: 88 EBLEY STREET, BONDI JUNCTION, NSW 2022

Referred by: Brett Mitchell, Furious Five Psych, Prov. No. 362649, PH +61 04 17728660

Referral date: 12/05/2026 11:27 Pacific/Auckland

Medical Assessment Information

Driver Licence Verification

Driver licence number: 69178693
MAIP participant number: 362649

Step 4: Interlock Program Recommendation Submitting

Submitting

G When you are ready to send your form, click **Submit**.

H This will safely and securely send the form electronically via HealthLink, and you will see a copy of the completed form with a **date stamp**.

There are three submission response outcomes:

1. **Straight through processing: successfully received by Transport for NSW. The data has been processed automatically and the licence record updated.**
2. **Manual processing required by Transport for NSW: successfully received by Transport for NSW and the data will be processed manually.**
3. **Technical issue: successfully received by Transport for NSW, but there was an issue with automatic processing at Transport for NSW. Transport for NSW will manually process the data.**

A copy of the submitted form is saved directly to the patient file.

The image displays three sequential screenshots of a web form titled 'Submitted'. At the top right of the page, there are three buttons: 'Print', 'Submit', and 'Close'. The 'Submit' button is highlighted with an orange box, and an orange arrow points from it to a circular callout 'G'. Another orange arrow points from a circular callout 'H' to the top left of the first screenshot. The screenshots are numbered 1, 2, and 3 in orange circles on the left side.

Screenshot 1: Shows the form with the text: 'Form sent on 23/04/2026 11:23 AEDT', 'NSW Interlock Program Recommendation Summary', 'Recommendation received by Transport and your records have been updated. You will receive a letter about your participation in the Alcohol Interlock Program.', and 'For any enquiries please contact Service NSW on 13 22 13'. A red warning message at the bottom states: 'The responsibility for issuing, renewing (or refusing to issue or renew), suspending or cancelling a person's licence lies with Transport for NSW. Licensing decisions are based on a full consideration of relevant factors relating to health and driving performance. The end of program review information captured below will be considered by Transport and you will be sent a letter confirming your exit or continuation in the Alcohol Interlock Program.'

Screenshot 2: Shows the form with the text: 'Form sent on 23/04/2026 11:23 AEDT', 'NSW Interlock Program Recommendation Summary', 'Recommendation has been forwarded to Transport for processing. You will receive a letter about your participation in the Alcohol Interlock Program.', and 'For any enquiries please contact Service NSW on 13 22 13'. The red warning message is identical to the first screenshot.

Screenshot 3: Shows the form with the text: 'Form sent on 23/04/2026 11:23 AEDT', 'NSW Interlock Program Recommendation Summary', 'Recommendation received by Transport - Results pending. You will receive a letter about your participation in the Alcohol Interlock Program.', and 'For any enquiries please contact Service NSW on 13 22 13'. The red warning message is identical to the first screenshot.

Step 5: Locating Parked and Submitted SmartForms

Submitted and parked Smart Forms can be found in two locations within Communicare:

- A Within the Details tab of a patient's Clinical Record.
- B Due to Communicare's naming convention SmartForms will all display with Item Description "Smart Form"...
- C ...followed by what had been entered within the "Comments" field at the bottom of the Form screen (Shown in the screenshot above).

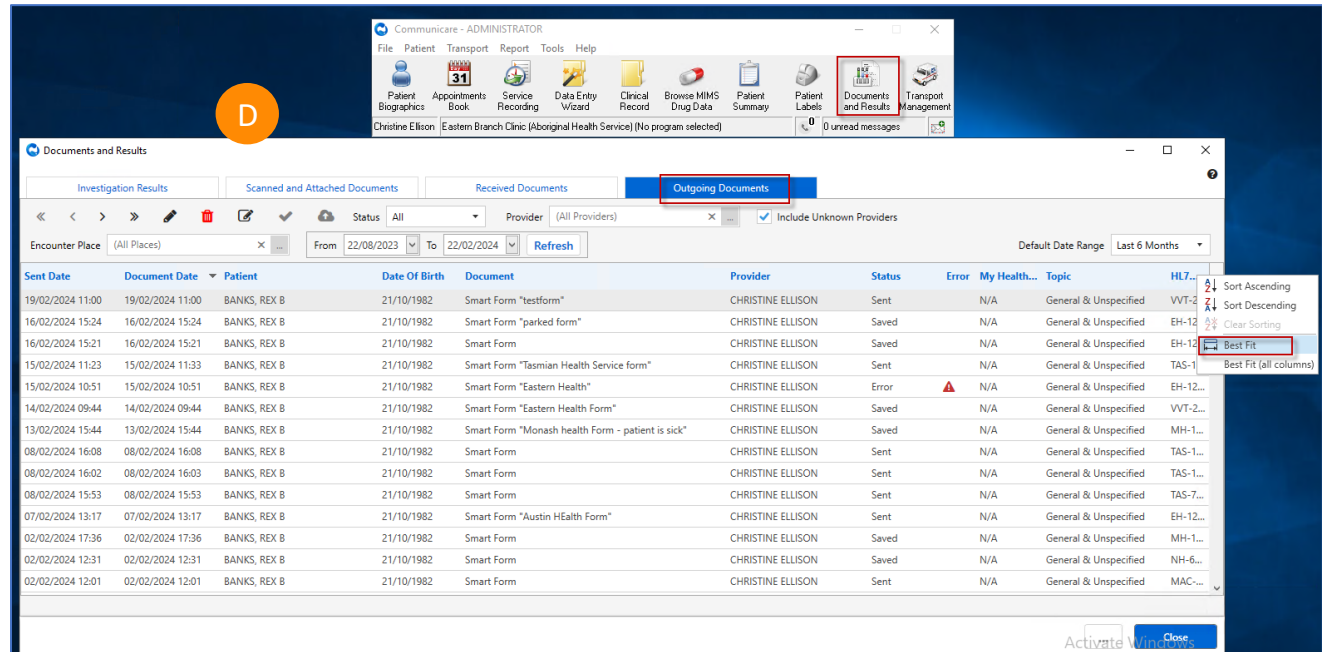
The screenshot shows the 'Clinical Record' window for patient 'BANKS, REX B'. The patient's details include DOB 41yrs (21/10/1982), Sex Female, Patient ID 18884, Gender Other, and Pronouns He/H. The interface features a top navigation bar with various icons and a 'Details' tab highlighted with an orange circle 'A'. Below the navigation bar, there is a table of clinical items. The table has columns for 'Date', 'Item Description', 'Place', 'Mode', 'Description', 'Topic', 'Provider', and 'Status'. The first row is highlighted in blue and has a red box around it, with an orange circle 'B' next to it. The 'Item Description' for this row is 'Smart Form "testform"'. The 'Place' is 'Eastern Branch Clinic' and the 'Mode' is 'Aboriginal Health Service'. The 'Description' is 'Smart Form', the 'Topic' is 'General & Unspecified', the 'Provider' is 'Christine Ellison', and the 'Status' is 'Sent'. Below the table, there is a 'Comments' field with a red box around it and an orange circle 'C' next to it.

Date	Item Description	Place	Mode	Description	Topic	Provider	Status
19/02/2024	Smart Form "testform"	Eastern Branch Clinic	Aboriginal Health Service	Smart Form	General & Unspecified	Christine Ellison	Sent
16/02/2024	Smart Form "parked form"						
16/02/2024	Smart Form						
15/02/2024	Smart Form "Tasman Health Service form"						
15/02/2024	Smart Form "Eastern Health"						
14/02/2024	Smart Form "Eastern Health Form"						
13/02/2024	Smart Form "Monash health Form - patient is sick"						
08/02/2024	Smart Form						
08/02/2024	Smart Form						

The screenshot shows the 'Hide Details' section of the Clinical Record interface. It contains several fields: 'Encounter Place' (Eastern Branch Clinic), 'Encounter Mode' (a dropdown menu), 'Viewing Rights' (Common), and 'Comment' (a text input field). The 'Comment' field is highlighted with a red box and an orange circle 'C' below it. The 'Topic' dropdown menu is set to 'General & Unspecified'.

Step 5: Locating Parked and Submitted SmartForms Continued...

D Smart Forms for all patients can be located within the “Documents and Results” tab under the “Outgoing Documents heading. To better view the Message ID right click the “HL7 ID” tab and select “Best Fit”. (this may be changed in the future)



Outgoing Document Status	Meaning
Saved	Form has been parked or auto-saved
Sent	Synchronous forms: Successfully submitted via the Message Gateway Asynchronous forms: Submitted and acknowledged through Message Exchange
Pending	Asynchronous forms only : Submitted through Message Exchange but not yet acknowledged
Error	Submitted through Message Exchanged and rejected or error response was received
Error- Dealt-with	User has marked and form with “Error” status as “Dealt with” – Usually after form has been resubmitted

Helpdesk

1800 125 036

helpdesk@healthlink.net

Monday to Friday (Except Public Holidays)

8:00am – 6:00pm

www.healthlink.com.au

HealthLink*

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