

User Guide

25.02.2026 BP

HealthLink SmartForms for Best Practice

Welcome to HealthLink SmartForms. The smartest way for health professionals to refer their patients to Grampians Health.



Your practice must be running Best Practice Lava SP3 or above to access the HealthLink SmartForms.

Submitting eReferrals from Best Practice

Using HealthLink SmartForms

SmartForms enable **Best Practice** users to easily refer and engage with all HealthLink SmartForm service providers including Grampians Health, NSW LHDs, Transport for NSW and My Aged Care.

SmartForms are designed to speed up the service you can provide for your patients. They give you confidence that your form has been securely delivered to the service provider, and a copy has been saved to your Practice Software.

HealthLink Technical Support

Email: helpdesk@healthlink.net

Phone: 1800 125 036

Step 1:

Accessing HealthLink SmartForms (eReferrals)

Step 2:

Launching a new form

Step 3:

Completing the form

Step 4:

Previewing, Submitting and Parking

Step 5:

Accessing parked and auto-saved forms

Step 6:

Accessing submitted forms


Step 7:

What happens after a referral has been made?

Step 1: Accessing HealthLink SmartForms (eReferrals)

To access the forms within your Best Practice software...

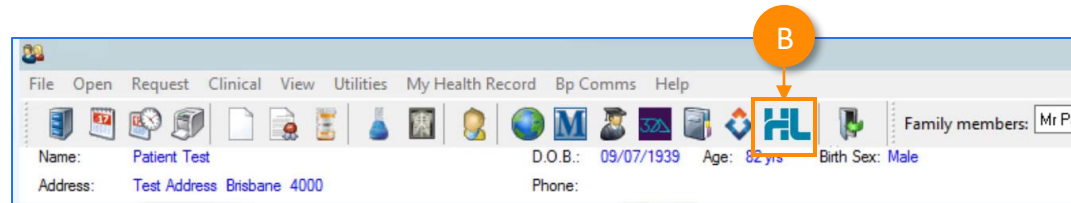
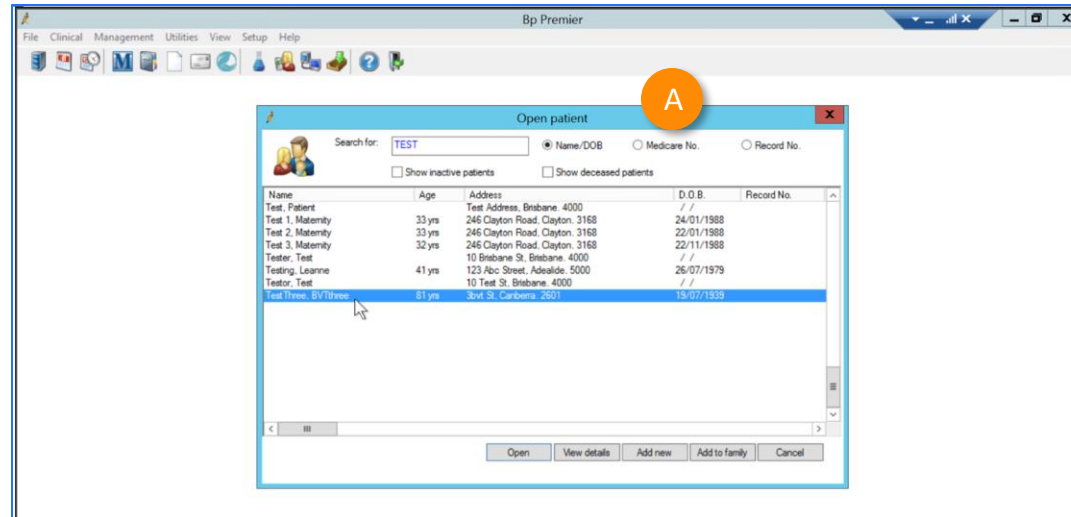
A First, search for the patient and open their electronic medical record.

B Then click the **HealthLink icon**  from the quick launch bar to launch the **HealthLink home page**.

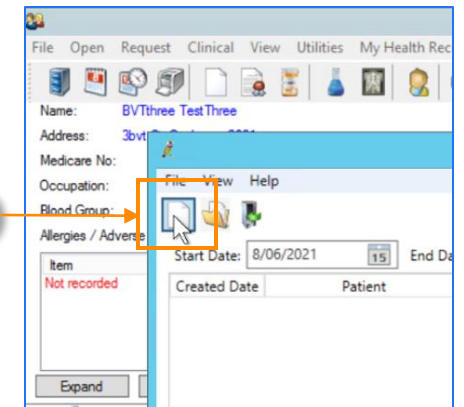
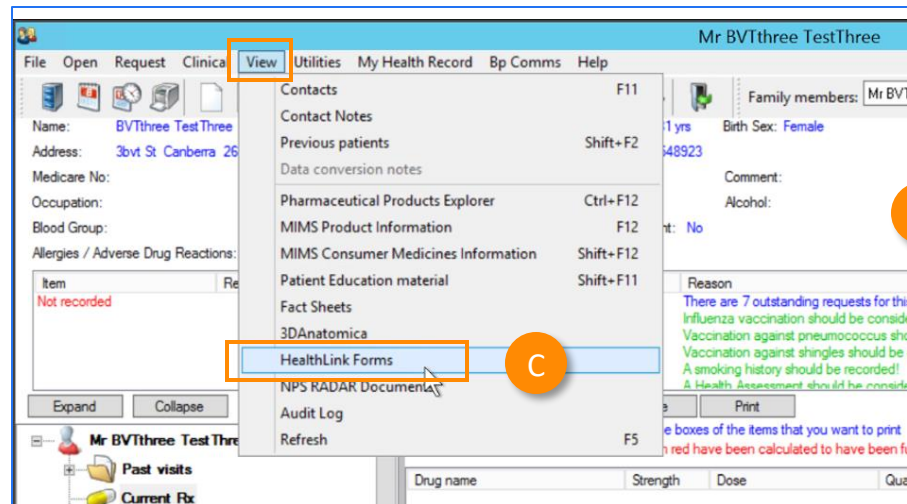
or

C Click **View** from the menu and select **HealthLink Forms**.

D And then click the **New Form** button to launch the **HealthLink home page**.



or



Step 2: Launching a new form

Now you're on the HealthLink home page...

- A** Here you'll find a list of available services to refer patients.
- B** Within the **Referred Services** section, Click on the link named **Grampians Health**.

To launch the SmartForm, **Grampians Health** require you to then:

- C** • **select a specific service** and
- D** • **facility** (only if there's multiple facilities for that service)
- E** Then click **Continue** to launch the form.

For more information on Grampians Health referred services, go to: www.gh.org.au/services

The screenshot displays the HealthLink PRO interface. At the top, there are navigation links for 'Create', 'Update', and 'Support', and the 'HealthLink | PRO' logo. Below this is a search bar for a directory, with a button for 'Specialists+Referrals Refer to Private Specialist' and a 'HL HealthLink Direct' button. The main content area is titled 'Referral Services' and contains a search bar and a list of services. A callout box highlights the 'Grampians Health' link, stating: 'The Grampians Health form can be used to send referrals to Grampians Health - Ballarat, enabling faster streamlined management of referrals. Using this form you will receive immediate confirmation of receipt by Grampians Health. Before referring to our services please visit Western Victoria Health Pathways <https://westvic.communityhealthpathways.org/> or <https://www.gh.org.au/services/specialist-outpatients-ballarat/> for conditions we treat.'

The bottom section shows the 'Grampians Health' form. It has a search bar for a service and a 'Facility' dropdown menu. The search results for 'Gastroenterology' are shown, with 'Gastroenterology' selected. A 'Continue' button is visible in the top right corner of the form.

Step 3: Completing the form

Now you've loaded the form to complete and submit.

A The SmartForm layout provides a consistent, easy-to-use tabular structure on the left, with the main action window on the right.

You'll notice SmartForms are **responsive**: They will pre-populate all available patient and referrer data and contain logic to request more specific patient information based on your selections.

B **Mandatory Fields** must be completed prior to submitting the SmartForm and are each highlighted with a red asterisk.

General Medicine - Grampians Health Ballarat

Submit Preview Park Help

Requested Information ▲
General Medicine

Attachments / Reports
No reports selected
No files attached

Medications, Allergies, Alerts ▲
2 long term medications specified
8 medications specified
No medical warnings specified

Medical, Social and Family History
Medical history specified

Patient Information ▲
MICKEY HEATLEY
8003602345688835
17/12/1967

Referrer Information
Sam Entwistle
889843
No Different Regular GP

Form has been auto-saved.

Referred To* Dr Edward Ritchie

Referral Date* 19/02/2026

Referral Continuation* !

Referral Period* Indefinite

Patient's preferred contact method* SMS

Please confirm patient phone details are accurate when reviewing Patient Information tab.

Interpreter Required* Yes No

Does the patient identify as living with a disability / disabilities** Yes No

Is the patient an NDIS participant?* ! Yes No

Additional Needs / Reasonable Adjustments Required* Yes No

Does the patient have a carer / support person?* Yes No

Is the patient appropriately equipped and enabled for Telehealth (video) consultation?* ! Yes No

I acknowledge that the patient has consented to the referral and to their personal and health information being shared between the referring clinician, the nominated GP, the health service staff and other health service providers as required to facilitate their treatment or care. The patient also consents to attend an MBS bulk-billed clinic if available.

Patient Consent*

General Medicine - Grampians Health Ballarat

Submit Preview Park Help

Requested Information ▲
General Medicine

Attachments / Reports
No reports selected
No files attached

Medications, Allergies, Alerts ▲
2 long term medications specified
8 medications specified
No medical warnings specified

Medical, Social and Family History
Medical history specified

Patient Information ▲

Date of birth* 17/12/1967 !

Medicare/DVA Eligible* Yes No !

Medicare number* 6288253442 !

DVA number QX901226

Private health fund name

Name* MICKEY Disney HEATLEY (Mmouse) !

Gender* Female !

Patient's Indigenous status* Neither Aboriginal nor Torres Strait Islander origin !

Gender Identity

Country of Birth

Residential Address
Please add only the following State or Territory codes, ACT, NSW, NT, QLD, SA, TAS, VIC, WA only in the State field
95 Pitt Street, Apartment, Sydney, NSW, 2000

Step 3: Completing the form

C It will also display a **warning** for some information taken from your Practice Management Software that needs reviewing.

For example, if a contact phone number does not include an area code.

D If you need more context on the questions, you can click on the **information icons**.

C (Warning icon)

Name*
MICKEY

Patient Information
MICKEY HEATLEY
8003602345688835
17/12/1967

Gender*
Female

Gender Identity
[Empty field]

Residential Address
Please add only the following State or Territory codes, ACT, NSW, NT, QLD, SA, TAS, VIC, WA only in the State field

Patient's Indigenous status*
Neither Aboriginal nor Torres Strait Islander origin

Country of Birth
[Empty field]

Referrer Information
889843
No Different Regular GP

General Medicine
Patient's preferred contact method*
SMS

Attachments / Reports
Interpreter Required*
Please confirm patient phone details are accurate when reviewing Patient Information tab. (Red text alert with arrow pointing to the 'Yes' radio button)

Yes No

Medical, Social and Family History
Medical history specified

Patient Information
8003602345688835
17/12/1967

Referrer Information
889843
No Different Regular GP

Referral Guidelines
Please supply all relevant information with the referral as per the guidelines in the relevant [HealthPathways](#) and [pathways \(cancer pathways\)](#)

Urgency* **D** (Information icon) ←
Routine: Greater than 30 days

Referral purpose*
Please select

Referral Details*
Browse for Consultation Notes

Please indicate the presenting problem or working diagnosis

Urgency Information

High Priority
Referrals should be categorised as 'High Priority' if the patient has a condition that has the potential to deteriorate quickly with significant consequences for health and quality of life, if not managed promptly. An appointment should be scheduled within 30 calendar days of the referral being received and accepted for these patients.


Routine
Referrals should be categorised as 'Routine' if the patient's condition is unlikely to deteriorate quickly or have significant consequences for the person's health and quality of life, if specialist assessment is delayed beyond one month.


Ok

Step 3: Completing the form

Reason for referral

E In some forms there may be a drop down to select the referral purpose.

 **Grampians Health** General Medicine - Grampians Health Ballarat

Requested Information  **General Medicine**

Referral Period* Indefinite

Patient's preferred contact method* SMS

Please confirm patient phone details are accurate when reviewing Patient Information tab.

Attachments / Reports
No reports selected
No files attached

Medications, Allergies, Alerts
2 long term medications specified
8 medications specified
No medical warnings specified


Medical, Social and Family History
Medical history specified

Patient Information
8003602345688835
17/12/1967

Referrer Information
889843
No Different Regular GP


Interpreter Required* Yes No

Does the patient identify as living with a disability / disabilities?* No

Is the patient an NDIS participant?*  Yes No

Additional Needs / Reasonable Adjustments Required* Yes No


Does the patient have a carer / support person?* Yes No

Is the patient appropriately equipped and enabled for Telehealth (video) consultation?*  Yes No

I acknowledge that the patient has consented to the referral and to their personal and health information being shared between the referring clinician, the nominated GP, the health service staff and other health service providers as required to facilitate their treatment or care. The patient also consents to attend an MBS bulk-billed clinic if available.

Patient Consent*

Referral Guidelines
Please supply all relevant information with the referral as per the guidelines in the relevant [HealthPathways](#) and [Optimal Care pathways \(cancer pathways\)](#)

Urgency*  Routine: Greater than 30 days

Referral purpose* **E**

Referral Details*

Please indicate the presenting problem or working diagnosis

Additional information
Please include social history, patient services and any other relevant information.

Please select

- Establish a diagnosis
- Provide clinical assessment
- Inform a treatment plan
- Partnership care
- Requesting specific tests or investigations
- Requesting treatments or an intervention

Step 3: Completing the form

Attachments

F The **Attachments / Reports** tab will give you access to all the supporting documents that you may wish to attach to the form.

G You can select any item from the **table** – showing you patient medical records captured from the **last six months**.

Or you can **browse for files...**

H • stored in your Practice Management Software by clicking the **Browse for Patient Document** button .

I **Note:** Make sure to update the date parameters if you want to see files that are older than 6 months.

J • **Or** in your local computer's file system by clicking the **Browse for Local File** button.

The screenshot shows the 'Diagnostic Reports / Patient Documents' section of a form. On the left, there are tabs for 'Requested Information' (General Surgery), 'Attachments / Reports' (highlighted with callout F), 'Medications, Allergies, Alerts', and 'Medical, Social and Family History'. The main area contains instructions for attaching files and a table of existing attachments. Callout H points to the 'Browse for Patient Document' button, and callout J points to the 'Browse for Local File' button. The table has columns for Date, Name, Comments, Type, and Size. Three rows are visible, with the last two checked (callout G).

| <input type="checkbox"/> | Date | Name | Comments | Type | Size |
|-------------------------------------|------------|----------|----------|------|-------|
| <input type="checkbox"/> | 01/09/2021 | File_123 | | rtf | 80 KB |
| <input checked="" type="checkbox"/> | 01/10/2021 | File_456 | | rtf | 8 KB |
| <input checked="" type="checkbox"/> | 01/11/2021 | File_789 | | rtf | 90 KB |


The screenshot shows the 'Attach File' dialog box. It has a search bar with 'Date from' (08/01/2019) and 'Date to' (08/07/2021) fields. Below is a table of files. Callout I points to the 'Date from' field.

| <input type="checkbox"/> | Date | Name | Comments | Type | Size |
|--------------------------|------------|------------|--------------------|------|-------|
| <input type="checkbox"/> | 08/07/2021 | File_One | Aged Care Referral | ... | 43 KB |
| <input type="checkbox"/> | 09/10/2019 | File_Two | Aged Care Referral | ... | 52 KB |
| <input type="checkbox"/> | 01/10/2019 | File_Three | Aged Care Referral | ... | 48 KB |
| <input type="checkbox"/> | 24/09/2019 | File_Four | Aged Care Referral | ... | 44 KB |

Step 3: Completing the form

Then click through the remaining Tabs on the left to ensure all the pre-populated patient information has been either selected, or de-selected, as appropriate to submit to the service provider.

All these features ensure you're providing a quality, and compliant submission every time, on behalf of your patients.


Gastroenterology - Grampians Health Ballarat

✔ Form has been auto-saved.

Requested Information ▲

Gastroenterology

Attachments / Reports

No reports selected
No files attached

Medications, Allergies, Alerts ▲

2 long term medications specified
8 medications specified
No medical warnings specified

Long Term Medications ⓘ

| Date | Details | Instructions | |
|------------|---------------------------------------|--|---|
| 09/05/2014 | hkl-aspirin 130 tab | 1-2 once daily orally | ✕ |
| 16/09/2013 | Travatan Eye Drops 40mcg/mL Eye drops | 1 nocte Instil 1 drop in each eye before retiring. Remove soft contact lenses before app | ✕ |

Medical, Social and Family History

Medical history specified

Other Medications ⓘ [Browse for More Medications](#)

| Date | Details | Instructions | |
|------------|---|-----------------|---|
| 09/05/2014 | eye drop 2500 drops | daily | ✕ |
| 09/05/2014 | eye drop 2500 drops | prn with food | ✕ |
| 09/05/2014 | hkl-aspirin 130 tab | orally | ✕ |
| 14/01/2013 | Ceclor CD 375mg Sustained release tablets | 1 mane | ✕ |
| 09/01/2013 | Ventolin CFC-free Inhaler 100mcg/dose Inhaler | As required | ✕ |
| 17/08/2012 | Accupril 5mg Tablets | 1 bd | ✕ |
| 04/05/2012 | Panadeine Forte Tablets | 2 every 4 hours | ✕ |
| 14/02/2012 | Roaccutane 10mg Capsules | 1 with food | ✕ |

Patient Information ▲

Patient's name
8003602345688835
17/12/1967

Medical Warnings

| <input type="checkbox"/> | Date | Description | Comments |
|--------------------------|------|-------------|----------|
| No records found. | | | |

Referrer Information

Referrer's name
889843
No Different Regular GP

Clinical Medication Comments

Attachments / Reports

No reports selected
No files attached

Medical Practitioner Information

Medicare Provider Number*
889843

HPI-I
8003611566681627

Name
Full name Sam Entwistle ⓘ

Referrer's name

Practice name
Millstone Family Practice

Practice Address
156 George Street, Galleria, Sydney, NSW, 2000

Practice telephone*
03 9 358 0116

Email
zongjun@gmail.com

EDI*
ma65test

Patient has a different regular GP

Medications, Allergies, Alerts ▲

2 long term medications specified
8 medications specified
No medical warnings specified

Medical Registration Number

HPI-O
123456

Medical, Social and Family History

Medical history specified

Patient Information ▲

Patient's name
8003602345688835
17/12/1967

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Step 4: Previewing, Submitting and Parking

Previewing

A You can verify that the form has been completed correctly by clicking **Preview** allowing you to review the details before submitting.

B Whether you click **Preview** or **Submit**, if a piece of required information is incomplete or incorrect, the form will notify you to complete or correct it.

Grampians Health Gastroenterology - Grampians Health Ballarat

Submit Preview Park Help

Requested Information: General Surgery

Medical Practitioner Information: Medicare Provider Number* 0000000A, Medical Registration Number 123456, HPI-I, Name, Full name

Attachments / Reports

Preview, not submitted copy

Submit

Gastroenterology - Grampians Health Ballarat

Grampians Health

Patient: MICKEY HEATLEY (Mmouse), 58yrs, F, DOB 17/12/1967, PH: 0401 201 2011, Work 03 9 23423221, Home 03 9 53532221

Residential address: 95 Pitt Street, Apartment, Sydney, NSW 2000

Postal address: 9600 Pitt Street, Apartment, Sydney, NSW 2000

Referred by: Sam Entwistle, Millstone Family Practice, Prov. No. 889843, HPI-O 123456, HPI-I 8003611566661627, PH 03 9 358 0116, FAX 03 9 4433456

Clinical Referral Information

Referred To: Dr Timothy Elliot

Referral Date: 20/02/2026

Referral Continuation: New

Grampians Health Gastroenterology - Grampians Health Ballarat

Submit Preview

Requested Information **▲** Gastroenterology **✓** Form has been auto-saved.

Attachments / Reports No reports selected 1 file attached **▲** Please fix the following errors:

- Patient Consent is a required field

Medications, Allergies, Alerts 2 long term medications specified 8 medications specified No medical warnings specified

Medical, Social and Family History Medical history specified

Patient Information Patient's name 800360234568835 17/12/1967

Referrer Information Referrer's name 889843 No Different Regular GP

Referred To* Dr Timothy Elliot

Referral Date* 20/02/2026

Referral Continuation* **i** New Amended referral/update previously sent referral Renew expired referral

Referral Period* Indefinite

Patient's preferred contact method* SMS

Please confirm patient phone details are accurate when reviewing Patient Information tab.

Interpreter Required* Yes No

Does the patient identify as living with a disability / disabilities?* Yes No

Is the patient an NDIS participant?* **i** Yes No

Additional Needs / Reasonable Adjustments Required* Yes No

Does the patient have a carer / support person?* Yes No

Is the patient appropriately equipped and enabled for Telehealth (video) consultation?* **i** Yes No

I acknowledge that the patient has consented to the referral and to their personal and health information being shared between the referring clinician, the nominated GP, the health service staff and other health service providers as required to facilitate their treatment or care. The patient also consents to attend an MBS bulk-billed clinic if available.

Patient Consent*

Step 4: Previewing, Submitting and Parking

Submitting

- C** When you are ready to send your form, click **Submit**.
- D** This will safely and securely send the form electronically via HealthLink, and you will see a copy of the completed form with a **date stamp**.

A copy of the submitted form is saved directly to the patient file.

- E** If you'd like to provide the patient with a copy, you can left-click the **Print** button or right-click anywhere on the submitted form and choose Print.

Grampians Health
Gastroenterology - Grampians Health Ballarat

Submit Preview Park Help

Requested Information
General Surgery

Attachments / Reports

Medications, Allergies, Alerts

Medical, Social and Family History

Patient Information

Medical Practitioner Information

Medicare Provider Number*
889843

Medical Registration Number

HPI-I
8003611566681627

HPI-O
123456

Name
Full name Sam Entwistle

Practice name
Millstone Family Practice

Practice Address

Print

Form sent on 20/02/2026 09:34 AEST

Gastroenterology - Grampians Health Ballarat

Grampians Health

Patient: Patient's name, 58yrs, F, DOB 17/12/1967, PH: 0401 201 2011, Work 03 9 23423221, Home 03 9 53532221

Residential address: 95 Pitt Street, Apartment, Sydney, NSW 2000

Postal address: same as residential address

Referred by: Referrer, Millstone Family Practice, Prov. No. 889843, HPI-O 123456, HPI-I 8003611566681627, PH 03 9 358 0116, FAX 03 9 4433456

Referral date: 20/02/2026 12:19 NZDT

Clinical Referral Information

Referred To: Dr Timothy Elliot

Referral Date: 20/02/2026

Referral Continuation: New


Referral Period: Indefinite

Patient's preferred contact method: SMS


Step 4: Previewing, Submitting and Parking

Parking

F And if you need more information to complete the form, you can **Park** the form to save what you've done so far and come back to it later.



Gastroenterology - Grampians Health Ballarat



Submit
Preview
Park
Help ▾

Requested Information ▲
 Gastroenterology

✓

Form parked successfully. Please note that attachments selected from your PC need to be re-attached when resuming the parked form.

Attachments / Reports
 No reports selected
 No files attached

Referred To* Dr Timothy Elliot ▾
 Referral Date* 20/02/2026
 Referral Continuation*
 New
 Amended referral/update previously sent referral
 Renew expired referral

Medications, Allergies, Alerts ▲
 2 long term medications specified
 8 medications specified
 No medical warnings specified

Referral Period* Indefinite ▾
 Patient's preferred contact method* SMS ▾

Medical, Social and Family History
 Medical history specified

Please confirm patient phone details are accurate when reviewing Patient Information tab.

 Interpreter Required*
 Yes No

 Does the patient identify as living with a disability / disabilities?* No ▾
 Is the patient an NDIS participant?*
 Yes No

 Additional Needs / Reasonable Adjustments Required*
 Yes No

 Does the patient have a carer / support person?*
 Yes No

 Is the patient appropriately equipped and enabled for Telehealth (video) consultation?*
 Yes No

Patient Information ▲
 Patient's name
 8003602345688835
 17/12/1967

Referrer Information
 Referrer's name
 889843
 No Different Regular GP

I acknowledge that the patient has consented to the referral and to their personal and health information being shared between the referring clinician, the nominated GP, the health service staff and other health service providers as required to facilitate their treatment or care. The patient also consents to attend an MBS bulk-billed clinic if available.

Patient Consent*

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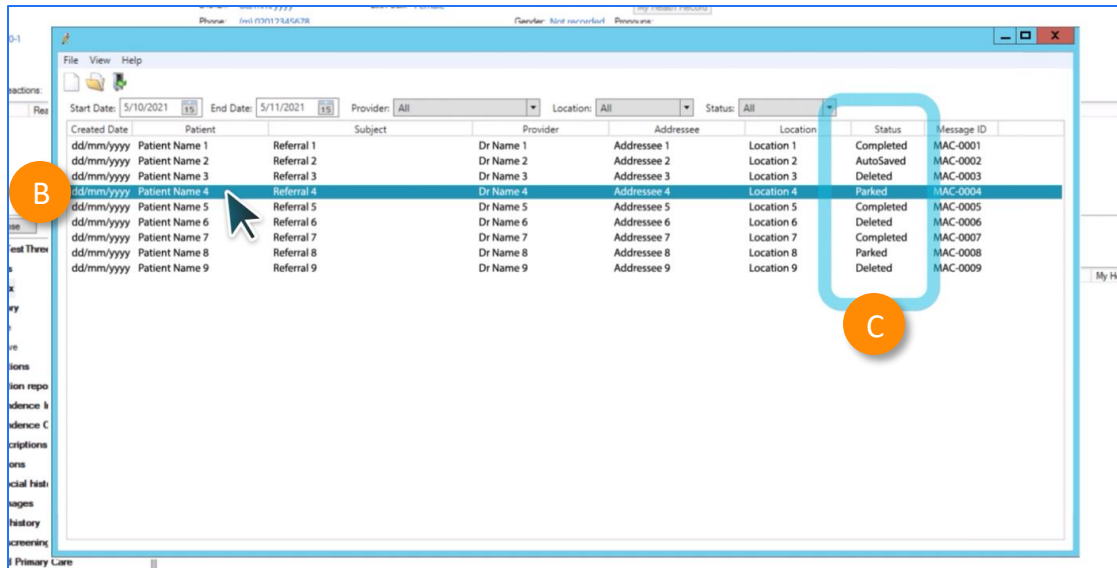
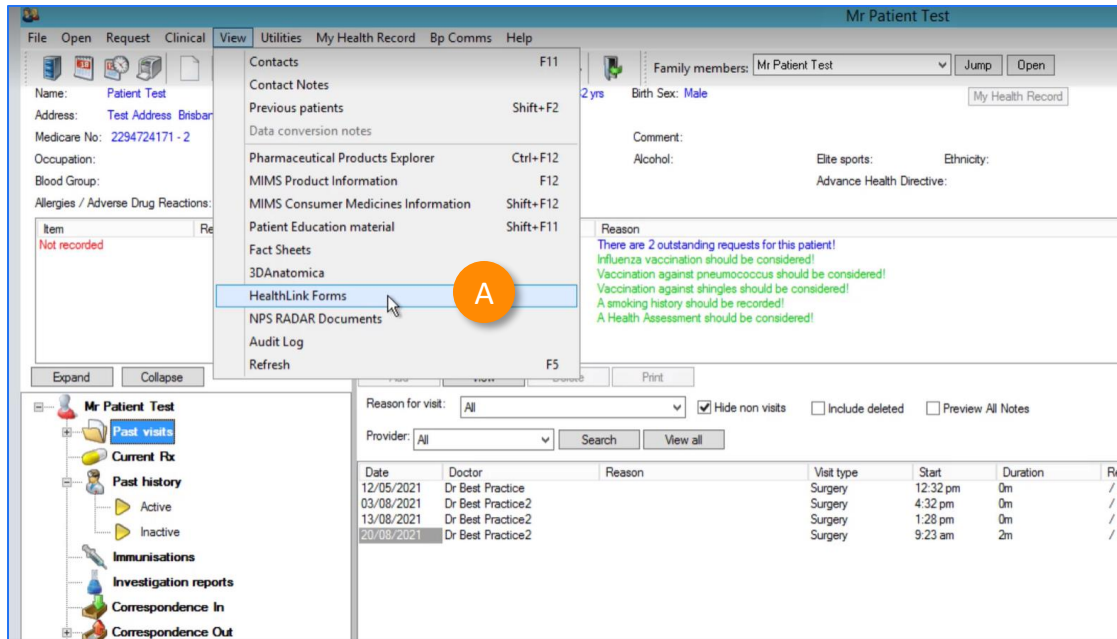
Step 5: Accessing parked and auto-saved forms

A To access parked or auto-saved forms, from the patient's record, select **HealthLink Forms** under the **View** menu.

B From the available list, **double-click on the Parked or AutoSaved** form you would like to open.

Note: when returning to a parked or auto-saved form, due to security policy, any previously added attachments will need to be re-added.

C You can also use this area to see **completed and deleted** forms.



Step 6: Accessing submitted forms

A A copy of the submitted form can be found in the **Correspondence Out** section of the clinical record for the patient. You can use the **F5** key to refresh this section.

B To view a submitted or saved/parked messages in the Correspondence Out section, **highlight the message**,

C Then click **View** and it will display the form.

The screenshot shows a medical software interface for a patient named Patty Smith. The interface includes a menu bar, patient details, and a list of correspondence items. Callout A points to the 'Correspondence Out' section in the left-hand navigation pane. Callout B points to a highlighted message in the 'Correspondence Out' list: '21/08/2023 shdhaem Sydney Local Health District Services'. Callout C points to the 'View' button in the toolbar above the message details.

Notifications:

| Type | Due | Reason |
|-------------------|------------|--|
| Preventive health | 03/10/2023 | There are no recorded breast screenings for this patient. |
| Preventive health | 03/10/2023 | There is no record of any cervical screening for this patient. |
| Preventive health | 03/10/2023 | Influenza vaccination should be considered! |
| Preventive health | 03/10/2023 | Vaccination against shingles should be considered! |
| Preventive health | 03/10/2023 | A smoking history should be recorded! |
| Preventive health | 03/10/2023 | There are no recorded bowel screenings for this patient. |

Correspondence Out

- 28/10/2022 wemihosp Wentbee Mercy Hospital
- 23/11/2022 nswwmsa Transport for NSW
- 21/08/2023 shdhaem Sydney Local Health District Services**
- 21/08/2023 shdhaem Sydney Local Health District Services
- 12/09/2023 acsthepic Canberra Health Services
- 28/09/2023 shdhaem Sydney Local Health District Services

Form sent on 21/08/2023 10:29 AEST

Sensitive: Personal

Renal Medicine

NSW Health
Sydney Local Health District

Patient: Patty Smith, 68yrs, F, DOB 25/08/1954
Residential address: 1 Baggot Drive, Hoppers Crossing, VIC 3029
Postal address: same as residential address
Referred by: Best Practice, HealthLink, Townsville, Prov. No. 0000000Y, Reg. No. 1234567890, HPI-O 8003628233359905, PH 0744015650
Referral date: 21/08/2023 10:29 AEST

Clinical Referral Information

| | |
|------------------------|------------------------|
| Referred To: | Renal Medicine Service |
| Referral Date: | 21/08/2023 |
| Referral Continuation: | New |
| Referral Period: | 12 months |
| Interpreter Required: | Yes |
| Preferred Language: | Japanese |
| Compensable Status: | Not applicable |

Reason for Patient Referral:
New diagnosis following hospital presentation whilst overseas.

Consider for telehealth and/or virtual care consultation: Yes
Special Needs/ Reasonable Adjustments Required for Disability: No
Does the Patient Have a Carer/ Support Person? No

Measurement Details

| Date | Code | Value | Date | Code | Value |
|------------|------|-------|------------|------|-------|
| 21/08/2023 | Urea | 1.67 | 21/08/2023 | GLM | 23.3 |

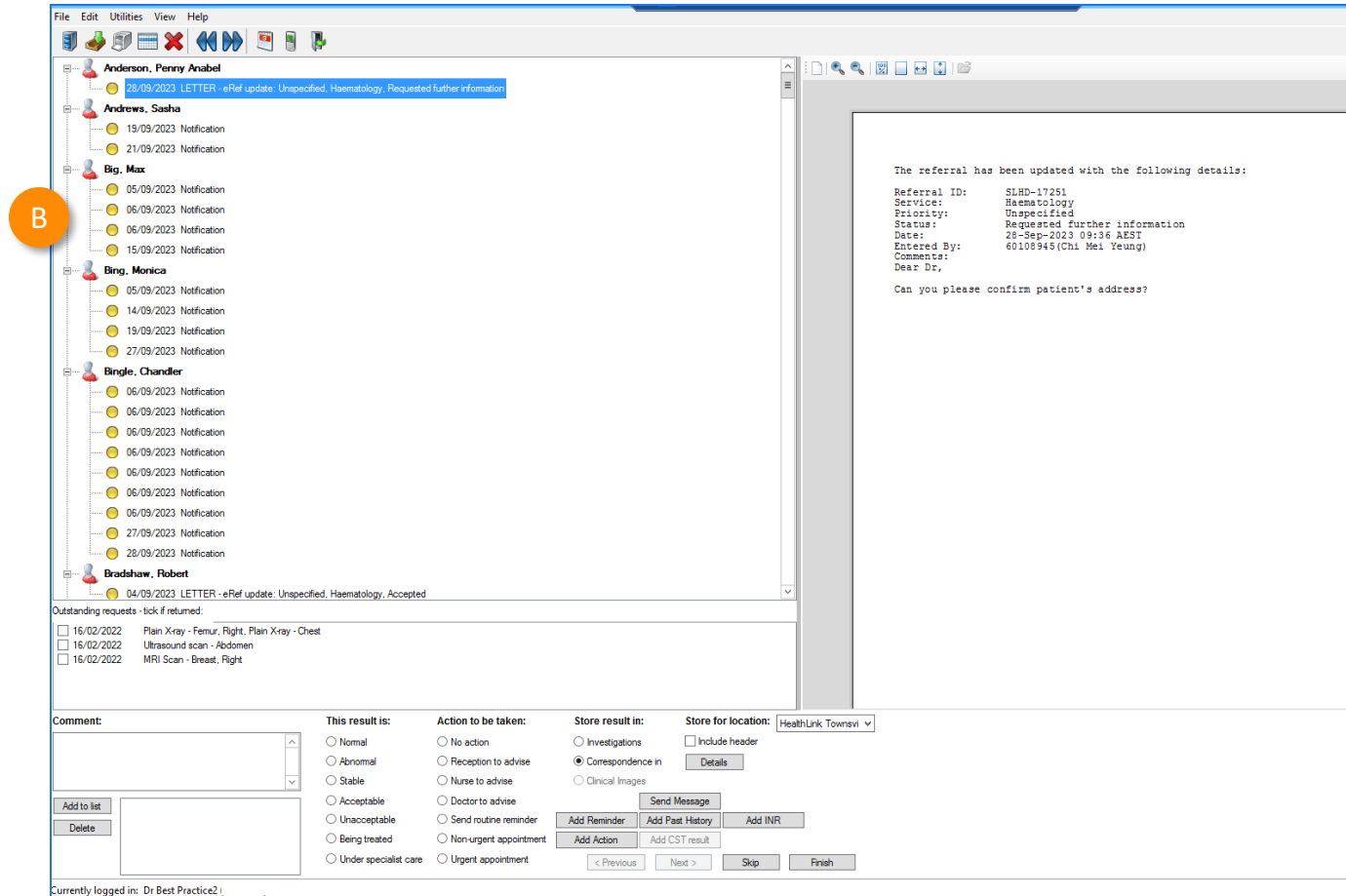
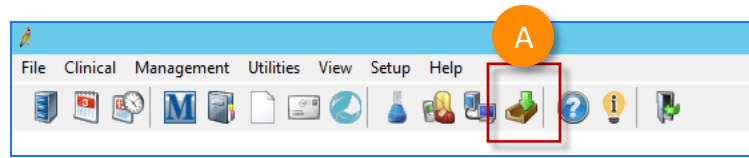
Step 7: What happens after a referral has been made?

Viewing incoming reports (Using the shortcut)

A From the main screen within Best Practice, click the **Inbox** shortcut

B This will take the **logged-on provider** to **their inbox** and show their incoming correspondence.

This is the preferred way. They can then match and save back to patient's file.

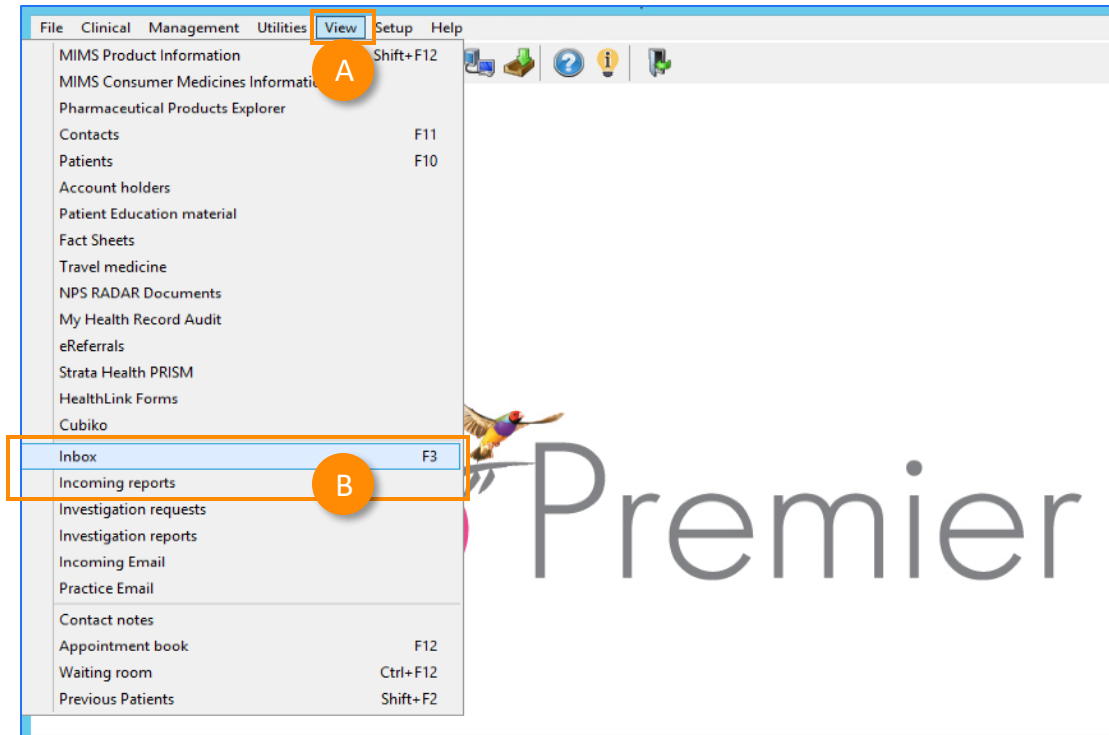


Step 7: What happens after a referral has been made?

Viewing incoming reports (via the View menu)

To view **all** incoming reports that have been received **into your practice...**

- A** Click **View** from the menu
- B** Select **Inbox** or **Incoming reports**
- C** Here you can open and view incoming reports and allocate them to other users or to the patient.



| Date | Patient name on report | Test | Addressed to | Allocated to patient | Allocated to user | Location | Complete | Laboratory/Provic |
|------------|------------------------|---|------------------|----------------------|-------------------|-----------------------|----------|--------------------|
| 11/08/2023 | Carmen Actprh | Notification | Best Practice | Carmen Actprh | Dr Best Practice | HealthLink Townsville | Yes | SA Health |
| 14/08/2023 | Carmen Actprh | Notification | Best Practice | Carmen Actprh | Dr Best Practice | HealthLink Townsville | Yes | SA Health |
| 14/08/2023 | Frances Akaata | LETTER - eRef update: Unspecified, Hospital in the Hon | Best Practice | Frances Akaata | Dr Best Practice | HealthLink Townsville | Yes | Paul Bennett |
| 08/08/2023 | Johann Bruyneel | LETTER - eRef update: Unspecified, Ear, Nose and Throat | Best Practice | Johann Bruyneel | Dr Best Practice | HealthLink Townsville | Yes | Andrew Dodds |
| 08/08/2023 | Johann Bruyneel | LETTER - eRef update: Urgent appointment within 30 d | Best Practice | Johann Bruyneel | Dr Best Practice | HealthLink Townsville | Yes | Andrew Dodds |
| 08/08/2023 | Keerthi Engage | Notification | Best Practice | Keerthi Engage | Dr Best Practice | HealthLink Townsville | Yes | NSW Health |
| 11/08/2023 | Keerthi Engage | Notification | Best Practice | Keerthi Engage | Dr Best Practice | HealthLink Townsville | Yes | NSW Health |
| 11/08/2023 | Keerthi Engage | Notification | Best Practice | Keerthi Engage | Dr Best Practice | HealthLink Townsville | Yes | NSW Health |
| 11/08/2023 | Optimusprime Engage | Notification | Best Practice | Keerthi Engage | Dr Best Practice | HealthLink Townsville | Yes | NSW Health |
| 11/08/2023 | Optimusprime Engage | Notification | Dr Best Practice | Dr Best Practice | Dr Best Practice | HealthLink Townsville | Yes | NSW Health |
| 08/08/2023 | Marie Figueroa | Notification | Best Practice | Marie Figueroa | Dr Best Practice | HealthLink Townsville | Yes | SA Health |
| 08/08/2023 | Marie Figueroa | Notification | Best Practice | Marie Figueroa | Dr Best Practice | HealthLink Townsville | Yes | SA Health |
| 08/08/2023 | Marie Figueroa | Notification | Best Practice | Marie Figueroa | Dr Best Practice | HealthLink Townsville | Yes | SA Health |
| 08/08/2023 | Marie Figueroa | Notification | Best Practice | Marie Figueroa | Dr Best Practice | HealthLink Townsville | Yes | SA Health |
| 13/08/2023 | Marie Figueroa | Notification | Best Practice | Marie Figueroa | Dr Best Practice | HealthLink Townsville | Yes | SA Health |
| 10/08/2023 | Lee Gina | LETTER - eRef update: Unspecified, COVID, Ready for | Best Practice | Lee Gina | Dr Best Practice | HealthLink Townsville | Yes | SA Health |
| 10/08/2023 | Lee Gina | LETTER - eRef update: Semi-Urgent (Category 2), High I | Best Practice | Lee Gina | Dr Best Practice | HealthLink Townsville | Yes | Lachlan Burnet |
| 10/08/2023 | Lee Gina | LETTER - eRef update: Urgent (Category 1), High Risk | Best Practice | Lee Gina | Dr Best Practice | HealthLink Townsville | Yes | Philip Come |
| 10/08/2023 | Lee Gina | LETTER - eRef update: Urgent (Category 1), High Risk | Best Practice | Lee Gina | Dr Best Practice | HealthLink Townsville | Yes | Philip Come |
| 10/08/2023 | Lee Gina | LETTER - eRef update: Unspecified, High Risk, Foot(4R) | Best Practice | Lee Gina | Dr Best Practice | HealthLink Townsville | Yes | Alexander Kreisler |
| 10/08/2023 | Lee Gina | LETTER - eRef update: Urgent (Category 1), High Risk | Best Practice | Lee Gina | Dr Best Practice | HealthLink Townsville | Yes | Alexander Kreisler |
| 10/08/2023 | Lee Gina | LETTER - eRef update: Urgent (Category 1), High Risk | Best Practice | Lee Gina | Dr Best Practice | HealthLink Townsville | Yes | Alexander Kreisler |
| 10/08/2023 | Lee Gina | LETTER - eRef update: Urgent (Category 1), High Risk | Best Practice | Lee Gina | Dr Best Practice | HealthLink Townsville | Yes | Alexander Kreisler |

Allocated to user: Dr Best Practice [Allocate to User] [Auto-allocate]

Patient details: Keerthi Engage
Date of birth: 14/12/1982
10 Outback Court, Walkley Heights, 5099. [Allocate to Patient]

Helpdesk

Phone: 1800 125 036

Email: helpdesk@healthlink.net

Monday to Friday (Except Public Holidays)

8:00am – 6:00pm

www.healthlink.com.au

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