

# Integration Guide

- Medtech Evolution, 11.0.0.6658
- Forms
- HealthLink Messaging System (HMS 6.6.x)

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# **Document History**



Document	History			
Version	Date	PMS Version	Author	Comment
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# 1. Before You Begin

#### 1.1 Icons used in this Guide

You will see helpful icons used in this guide to draw attention to a subject, action or information.



The light bulb icon indicates information that is likely to make your job easier.



The exclamation icon highlights a warning or an action you need to take. When you see this icon, pay attention and proceed with caution.



The '*i*' for information icon indicates an area that assists in a decision.



# 2. Configuring Healthlink Forms on Medtech Evolution

#### **Requirement:**

Each client requires the 3.5 .NET framework.

By default, Medtech tries to install it if it is not available, admin privilege is required.

In most client systems, the 3.5 .NET framework just needs to be turned on as they always have higher version

- 1. Check that the Medtech Aduro feature is enabled. Go to Setup > Location > Select Practice> Codes and Default tab.
- 2. Tick the Aduro Forms check box and click OK.

Lisa's Surgery (M	)					
Practice Hours		Integrated EFTPOS	S	МТР	VINAH Reporting	Audit
Details		Postal & Acc	ounting	Details	Арр	ointments
Codes & Defaul	ts	Documents	Privat	e Claims	Logo	Status Screen
_Patient Details_				0h -		
Account Group:	Patien	t (P)	-		Home number	
Status:	Regula	ar (R)	-		Work number	
Payment Level:	Bulk B	ill (B)	-		Mobile number	
	Sho	w Title on Palette/Pa	itient Sea	arch P	ostal Address	
_Default Providers						
Service	e: Syst	em Administrator (Al	OM) 🔻	📃 Displa	ay in Payment Scree	en -
Income	e: Syst	em Administrator (Al				
Surcharge Income	:		Ŧ	Enable	e Payment Surcharg	(e
Codes						
Unload Ref	f: Cam	psie	LSPN N	lumber:		
Miscellaneous						
Referral Warning	;:	<b>*</b>		🖌 Aduro	Forms	
Inbox Link	c 🗌			-	Caption:	
🖌 Non-Palette A	lerts			Allow	date change of Pre	scriptions
📃 DVA Rural Enh	hancen	nent Initiative applie	s	📃 Disabl	le 24 hr Auditing or	Consults
PV Type Default:	Patien	t Verification Medicar	e 🔻	V Show	Annotation in Daily	Record
Enable SOAP	based	Consultation Notes		Short [	Date Format in Inb	ох
Remain in rep	port so	reen after printing the	e report	Defau	It Generic Substitut	tion Allowed
Remove recal	is if th	e patient is contacte	a	Enable	e Health Assessme	ent for all Ages
_AIR Claim	-					
Ancillary Provider	No:					



3. Log off from Medtech Evolution for changes to take effect.

Informat	ion 🛛 🗶
1	You must exit Medtech Evolution for these changes to take effect.
	ОК

4. Go to C:\HLINK folder, check that a **token.der** file is present. If this is not available, copy the **token.der** file from \\hlink-files\Department\Vendor Programme\Integration Guides\Australia\Medtech Evolution

📙   🛃 📘 🛨   HLI	NK				
File Home	Share	View			
← → ~ ↑	> Thi	s PC > Local Disk (C:) > HLINK	>		
		Name	Date modified	Туре	Size
Quick access		token	11/03/2015 10:30	Security Certificate	2 KB
Desktop	R	HMSService	25/07/2019 9:15 AM	Text Document	0 KB
🕂 Downloads	*	hmsonlineService	25/07/2019 9:15 AM	Text Document	0 KB
Documents	*	🔮 hms_config	1/06/2021 5:41 PM	XML Document	12 KB
Pictures	*	XML_out	1/06/2021 5:40 PM	File folder	
Bin		XML_in	1/06/2021 5:40 PM	File folder	

5. Go to the MedtechEvolution Bin folder (Example : C:\Program Files\MedtechAUEvolution\Bin) and locate the tool called "Healthlink Zero hands free Tool" and run it



🔅 HealthLink - EMR Zero Hands Worklow
HealthLink Check - EMR Zero Hands Workflow
HealthLink configuration file found
HealthLink configuration file is valid XML
HealthLink configuration file has valid token
HealthLink configuration file has valid FormsDirectorURL
Run <u>C</u> lose

Running Healthlink Zero hands free Tool allows the Healthlink EDI and password be updated to the Medtech database. Once done, you will find a pop-up box that looks like below:

9	Informa	tion	<b>x</b>
	1	EMR Zero-hands successful.	
			ОК

6. Test the form. Open a patient, Go to Module > Advanced Forms > New form and select the Aduro forms to use.



# 3. Using HealthLink Forms from Medtech Evolution

#### 3.1 Loading Forms from Medtech Evolution

1- Load patients in Medtech Evolution either using **Patient>Search** menu or press **F2** on keyboard.

Advanced								-
Name/Pat No/Medicare No:	MOUSE	Search		Swip	e Card.			
and the second second second second second second			10010					
		-			_			
Patients Only: A/c Hold	ders Only: Companies Only:		le Ir	nactive	::			
Patients Only: A/c Hold	ders Only: Companies Only:	Prov	de Ir	Age	n DOB	A/c	Balance	Ţ
Patients Only: A/c Hold lame 10USE Mmouse (80550)	ders Only: Companies Only: Address 95 Pitt Street	Includ Prov ADM	le Ir R	nactive Age 76y	2: DOB 7 Nov 1940	A/c P	Balance	]
Patients Only: A/c Hold Jame 10USE Mmouse (80550)	ders Only: Companies Only: Address 95 Pitt Street	Incluc Prov ADM	le Ir R	Age 76y	2008 7 Nov 1940	A/c P	Balance	

2- Load HealthLink Forms from Module>Advanced Forms menu

Medtech Evol	ution Me	dtech-Aduro					
File Edit Patient	Module	Report Tool	s Utilities Setup	ManageMyHealth	My	Health Record	Window Help
201	Ac	counts		×	1		in 🐋 🚍
K) & E	Ad	vanced Forms		•		New Form	Shift+Ctrl+F5
MOUSE Mn	Ale	erts	Shift+F6			Patient Forms	Shift+F5
95 Pitt Street, GREE	Ap	pointments		+		Parked	

- 3- From Advanced Forms menu click on New Forms to load Patient Forms screen
- 4- In Patient Forms screen expand HealthLink Forms tree.

	mmon Forms	
He Ma	nage My Health althLink Forms	
	Aduro Forms	



5- From HealthLink Tree click on **Aduro Forms** to load HealthLink homepage.

Aduro Forms (HealthLink Forms)				<b>— X</b>
Web				
Health Certainty in Care	1800 125 036 (AUS) helpdesk@healthlink.net	Contact Us	۲	
Specialist and Allied Health Referrals				
CareSelect Enter keywords, e.g. Name, Speciality, Pro	ocedure Q near Anywhere	e 🔽 clear		
Referred Services				
Australian Hearing Medical Certificate Roads and Maritime Services	Heartbeat Health Summary Vendor Validation Tool			
Version Information	Powered	t by Healthlink		

- 6- Click and load the required HealthLink forms or search for a specialist forms using CareSelect search box.
- 7- Once the forms are loaded it can be **Parked** to be completed later or the form can be completed **Previewed** and **Submitted**.

Web		
	Medical Certificate	wiew Park Help ▼
Clinical Information	Urgent	
Attachments / Reports	Audiology Patient Category Please Select Reason for referral*	_
No reports selected No files attached	Hearing aids	
Medical History No medical history specified	O Patient may need hearing aids     O Patient already has hearing aids       Referral details     Browse for Consultation Notes	r
Patient Information MICKEY MOUSE 2950 08789 11 07/11/1940 Recipient / Referrer	Medical Practitioner Certification  I have examined this client and am satisfied that they can be referred for a hearing assessment and, where clinically appropriate, rehabilitation services. I confirm the patient's ears are clear of wax.*  Are there contraindications to the fitting of a bearing device?*	
HEALTHLINK SYSTEM ADMINIST 2121671X	I acknowledge that Australian Hearing may collect, use, store or disclose any personal information I provide in this referral (including my GP Provider Number) for the purpose of applying for a voucher to the Office of Hearing Services on the Patient's behalf.*	
	Are you happy to receive information from Australian Hearing regarding their services,   Yes  No products and issues related to hearing health?	
	Full name* System Administrator 🚺 Date*	
	Your patient is welcome to contact Australian Hearing on 131 797 to make an appointment and can find out more information at www.hearing.com.au	
	Print	<u>C</u> lose <u>H</u> elp



#### 3.2 Loading Parked Forms

To load parked forms to be completed and submitted

1- From Module>Advanced Forms menu click on Parked

Mod	ule Report Tools	Utilities Setup	ManageMyHealth	MyH	Health Record	d Window Help
	Accounts		•			🖭 🠋 🚍
	Advanced Forms		•		New Form	Shift+Ctrl+F5
Â	Alerts	Shift+F6			Patient Form	s Shift+F5
	Appointments		•		Parked	

2- From Parked Advanced Forms list, double click on the required form to complete and submit.

🗱 Parked Advanced Forms					
Actions					
Date	Patient	Form	Prov 🔺		
31 Jul 2017	MOUSE Mmouse (80550)	Vendor Test Form	ADM =		

#### 3.3 View Forms for specific patient

- 1- Load patients in Medtech Evolution either using **Patient>Search** menu or press **F2** on keyboard.
- 2- From Module>Advanced Forms menu click on patient Forms.

Mod	ule Report Too	ls Utilities Setup	ManageMyHealth	My	Health Record	Window H	Help
	Accounts		•			<u>el 🐋</u>	
	Advanced Forms	Advanced Forms			New Form	Shift+Ctrl+F5	
Â	Alerts	Shift+F6			Patient Forms	Shift+F5	
	Appointments		•		Parked		

3- Patient submitted and parked forms will be listed in Patient Advanced Forms

Patient Advanced Forms						
Actions						
Date	Form Name	Prov	Status			
31 Jul 2017	Vendor Test Form	ADM	Submitted			
31 Jul 2017	Vendor Test Form	ADM	Parked			
				-		



#### 3.4 Viewing All Forms submitted

1- From **Tool>Message** Transfer menu click on **Message Lodged**.

Medtech Evolution Medtech-A	duro	
File Edit Patient Module Report	Tools Utilities Setup ManageMyHealth	My Health Record Window H
A 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Accounting  Agencies Clinical	89 1 Jul 17
95 Pitt Street, GREEN VALLEY, 09 53532	Message Transfer	Message Transfer Utility
	🦝 Medtech Draw	Message Lodged

2- From Message Lodged screen click on **WebForms** tab to view list of all submitted forms.

Messages Lodged							
Actions V 📓 🚱 🔻 🗙							
Messages Webfor	ms						
Date Lodged	Date Lodged Date Sent Patient To Status Message Id						
31/07/2017 11:32:44 ε 31/07/2017 11:32:44 ε MOUSE Mmouse (80550) Mr Mickey Mouse Acknowledged 31072017113244							



# 4. Appendix

4.1 Common Issues when configuring the Healthlink Form on AU Medtech Evolution

#### On Running the HealthlinkZeroHandsFree.exe

**Error #1 :** The application was unable to start correctly (0xc000007b) Click OK to close the application.

HealthLinkZeroHandsFree.exe - Application Error X		
$\bigotimes$	The application was unable to start correctly (0xc000007b). Click OK to close the application.	
	ОК	]

**Issue:** DLL is not successfully registered

**Next step:** Copy the IBProvider\_prof\_32-64\_3.7.0.12238.exe file that can found in \\hlink-files\Department\Vendor Programme\Integration Guides\Australia\Medtech Evolution to the customer's machine, open and follow the Install wizard, click next until finish

#### On opening the HealthLink form

**Error #1 :** Failed to Authenticate the request with session key

<ul> <li>Nedtech Evolution: Hiercay Hood Hodica</li> </ul>	Creten				
lle Edit Patient Module Report Tools Utilities	Setup ManageMyHealth My Health Reco	and Window Help			
50 🤤					
TEST PATIENT Test (1) to 1 Marray Road, ABBOTSFORD	C	Male	25.45	15 d 1 1	
Advers Forms (PicaRbLack Forms)					
Web					
	Failed to authentic	ate the request wi	th sessionKey		D 👁
If you started this form from your PMS directly.	system, please close this form wieds	ow and re-launch th	te form again. If yo	u started this form without :	a PMS, click here to log in

**Issue:** Medtech had been set to point to an incorrect server, the location needs to be set as the HMS machine hostname/IP

Next Step: Refer to Medtech Support. Information on the database needs updating via their IBConsole.

23/06/2021



#### Error #2: .NET Framework was not located

Confirm	×
?	The required .NET framework was not located, do you want to intall it now?
	<u>Y</u> es <u>N</u> o
L	

**Issue:** Each client requires the 3.5 .NET framework. By default, Medtech tries to install it if it's not available, admin privilege is required. In most client systems, the 3.5 just needs to be turned on as they always have higher version

**Next Step:** Refer to the customer's IT to take action

New Zealand Phone toll free: 0800 288 887 8.00am – 5.00 pm Monday-Friday

Australia Phone toll free: 1800 125 036 7.00am – 7.00 pm Monday-Friday (AEST)

Email helpdesk@healthlink.net

If there is a communication problem.

Make it our problem.

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