

# Integration Guide

- Medtech Evolution, 11.0.0.6658
- Forms
- HealthLink Messaging System (HMS 6.6.x)

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# **Document History**



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Version	Date	PMS Version	Author	Comment				
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# 1. Before You Begin

#### 1.1 Icons used in this Guide

You will see helpful icons used in this guide to draw attention to a subject, action or information.



The light bulb icon indicates information that is likely to make your job easier.



The exclamation icon highlights a warning or an action you need to take. When you see this icon, pay attention and proceed with caution.



The '*i*' for information icon indicates an area that assists in a decision.



# 2. Configuring Healthlink Forms on Medtech Evolution

#### **Requirement:**

Each client requires the 3.5 .NET framework.

By default, Medtech tries to install it if it is not available, admin privilege is required.

In most client systems, the 3.5 .NET framework just needs to be turned on as they always have higher version

- 1. Check that the Medtech Aduro feature is enabled. Go to Setup > Location > Select Practice> Codes and Default tab.
- 2. Tick the Aduro Forms check box and click OK.

Lisa's Surgery (M	)					
Practice Hours		Integrated EFTPOS	S	MTP	VINAH Reporting	Audit
Details		Postal & Acc	ounting	Details	Арр	ointments
Codes & Defaul	lts	Documents	Privat	e Claims	Logo	Status Screen
Patient Details				Ch -	u in Delette	
Account Group:	Patien	it (P)			w in Palette Home number	
Status:	Regula	ar (R)	-	· · · ·	Nork number	
Payment Level:	Bulk B	Bill (B)	-		Nobile number	
	_	ow Title on Palette/Pa	tient Sea	arch 📃 P	ostal Address	
Default Providers	5					
Service	e: Syst	tem Administrator (AD	DM) 🔻	📃 Displa	y in Payment Scree	n
Income	e: Syst	tem Administrator (AD	M) 🔻			
Surcharge Income	e:		-	Enable	e Payment Surcharg	e
Codes						
Unload Re	f: Can	npsie	LSPN N	lumber:		
Miscellaneous						
Referral Warning	g:	•		🖌 Aduro	Forms	
Inbox Link	k:			_	Caption:	
✓ Non-Palette /	Alerts			Allow	date change of Pre	scriptions
DVA Rural Enl	hancer	ment Initiative applie	s	📃 Disabl	e 24 hr Auditing on	Consults
PV Type Default:	Patien	t Verification Medicar	e 🔻	🖌 Show /	Annotation in Daily	Record
Enable SOAP	based	Consultation Notes		Short 🗌	Date Format in Inbo	х
		reen after printing the	-	9	It Generic Substitut	
	iis if th	ne patient is contacted	a	Enable	e Health Assessme	nt for all Ages
_AIR Claim	-					
Ancillary Provider	r No:					



3. Log off from Medtech Evolution for changes to take effect.

Informat	ion 🛛 🗙
1	You must exit Medtech Evolution for these changes to take effect.
	ОК

4. Go to C:\HLINK folder, check that a **token.der** file is present. If this is not available, copy the **token.der** file from \\hlink-files\Department\Vendor Programme\Integration Guides\Australia\Medtech Evolution

e Home	Share	View			
→ * ↑	> Thi	۶PC → Local Disk (C:) → HLINK →			
		Name	Date modified	Туре	Size
📌 Quick access		token	11/03/2015 10:30	Security Certificate	2 KB
🔜 Desktop	*	HMSService	25/07/2019 9:15 AM	Text Document	0 KB
🖶 Downloads	*	hmsonlineService	25/07/2019 9:15 AM	Text Document	0 KB
Documents	*	hms_config	1/06/2021 5:41 PM	XML Document	12 KB
Pictures	*	XML_out	1/06/2021 5:40 PM	File folder	
m Pictures					

5. Go to the MedtechEvolution Bin folder (Example : C:\Program Files\MedtechAUEvolution\Bin) and locate the tool called "Healthlink Zero hands free Tool" and run it



HealthLink - EMR Zero Hands Worklow
HealthLink Check - EMR Zero Hands Workflow
HealthLink configuration file found
HealthLink configuration file is valid XML
HealthLink configuration file has valid token
HealthLink configuration file has valid FormsDirectorURL
Run <u>C</u> lose

Running Healthlink Zero hands free Tool allows the Healthlink EDI and password be updated to the Medtech database. Once done, you will find a pop-up box that looks like below:

9	Informa	tion	<b>x</b>
	i	EMR Zero-hands successful.	
			ОК

6. Test the form. Open a patient, Go to Module > Advanced Forms > New form and select the Aduro forms to use.



# 3. Using HealthLink Forms from Medtech Evolution

#### 3.1 Loading Forms from Medtech Evolution

1- Load patients in Medtech Evolution either using **Patient>Search** menu or press **F2** on keyboard.

Quick Advanced								
Name/Pat No/Medicare No:	MOUSE	Search	٦	Swip	e Card.			
			1000					
		-	21.6					
Patients Only: A/c Hold	ders Only: 📃 Companies Only	r: 📃 🚺 Incluc	de li	nactive	e: 🔲			
Patients Only: A/c Hold	ders Only: Companies Only Address	r: <u>I</u> ncluc	de li	hactive Age	:: 🛄 DOB	A/c	Balance	T
lame			de li R	Age		A/c P	Balance	
	Address	Prov	T	Age	DOB	-	Balance	

2- Load HealthLink Forms from Module>Advanced Forms menu

Medtech Evol	ution M	edtech-A	duro					
File Edit Patient	Module	Report	Tools Utilities	Setup Manag	geMyHealth M	1y He	ealth Record	Window Help
	A	ccounts			+	2		े 🐋 🚍
1 S 1	A	dvanced F	orms		• 📻		New Form	Shift+Ctrl+F5
MOUSE Mr	4	erts	SI	hift+F6		- -	Patient Forms	Shift+F5
95 Pitt Street, GREE	A	opointme	nts		•	F	Parked	

- 3- From Advanced Forms menu click on New Forms to load Patient Forms screen
- 4- In Patient Forms screen expand HealthLink Forms tree.

- <u>Co</u>	orm type to create nmon Forms Forms	 
🕀 🫅 Ma	nage My Health althLink Forms	
	Aduro Forms	



5- From HealthLink Tree click on **Aduro Forms** to load HealthLink homepage.

Aduro Forms (HealthLink Forms)				- X
Web				
Health Certainty in Care	1800 125 036 (AUS) helpdesk@healthlink.net	Contact Us	۲	*
Specialist and Allied Health Referrals				
CareSelect Enter keywords, e.g. Name, Speciality, Pr	rocedure Q near Anywhere	e 🔽 clear		
Referred Services				
Australian Hearing Medical Certificate Roads and Maritime Services	Heartbeat Health Summary Vendor Validation Tool			
Version Information	Powered	i by Healthlink		

- 6- Click and load the required HealthLink forms or search for a specialist forms using CareSelect search box.
- 7- Once the forms are loaded it can be **Parked** to be completed later or the form can be completed **Previewed** and **Submitted**.

Web							
	Medical Certificate				Submit	Preview Park	Help V
Clinical Information	Urgent						
	Audiology Patient Category	Please Select		Y			
Attachments / Reports No reports selected No files attached	Reason for referral* Hearing aids	Please Select					
Medical History No medical history specified		or Consu <u>l</u> tation Notes	s nearing aros				
Patient Information MICKEY MOUSE 2950 08789 11 07/11/1940		fication lient and am satisfied that they riate, rehabilitation services. I c					
Recipient / Referrer HEALTHLINK SVSTEM ADMINIST 2121671X	I acknowledge that Au provide in this referral	the fitting of a hearing device?* stralian Hearing may collect, us (including my GP Provider Num ices on the Patient's behalf.*	e, store or disclose any persor				
	Are you happy to receive info products and issues related to	rmation from Australian Hearing o hearing health?	regarding their services,	● Yes ○	No		
	Full name* System Admi	nistrator 🚺 Date*					
	Your patient is welcome to co www.hearing.com.au	ntact Australian Hearing on 131	797 to make an appointment	and can find out m	ore information at		
					P	rint <u>C</u> lose	<u>H</u> elp



#### 3.2 Loading Parked Forms

To load parked forms to be completed and submitted

1- From Module>Advanced Forms menu click on Parked

Mod	ule Report Tools	Utilities Setup	ManageMyHealth	My	Health Record	Window He	lp
	Accounts					2	
	Advanced Forms		•		New Form	Shift+Ctrl+F	5
	Alerts	Shift+F6			Patient Form	s Shift+F5	
	Appointments		•		Parked		

2- From Parked Advanced Forms list, double click on the required form to complete and submit.

Actions			
Date	Patient	Form	Prov
31 Jul 2017	MOUSE Mmouse (80550)	Vendor Test Form	ADM

#### 3.3 View Forms for specific patient

- 1- Load patients in Medtech Evolution either using **Patient>Search** menu or press **F2** on keyboard.
- 2- From Module>Advanced Forms menu click on patient Forms.

Mod	ule Report Tool	s Utilities Setup	ManageMyHealth	My	Health Record	Window	Help
	Accounts		•			n 🐋	
	Advanced Forms		٠			Shift+Ctr	
A	Alerts	Shift+F6			Patient Forms	Shift+F5	
	Appointments		•		Parked		

3- Patient submitted and parked forms will be listed in Patient Advanced Forms

Patient Advanced Forms							
Form Name	Prov	Status					
Vendor Test Form	ADM	Submitted					
Vendor Test Form	ADM	Parked					
			-				
	Form Name Vendor Test Form	Form Name Prov Vendor Test Form ADM	Form Name Prov Status Vendor Test Form ADM Submitted				



#### 3.4 Viewing All Forms submitted

1- From **Tool>Message** Transfer menu click on **Message Lodged**.

File Edit Patient Module Report	Tools	Utilities	Setup	ManageMyH	lealth	My	Health Reco	ord Win	dow H
MOUSE Mmouse (805)		Accountin Agencies Clinical	g		) ) )	89	1 Jul 1		<b>X</b>
95 Pitt Street, GREEN VALLEY, 09 53532		Message Transfer 🔶 🕨		•		Message	Transfer	Utility	
		Medtech [	Draw				Message	Lodged	

2- From Message Lodged screen click on **WebForms** tab to view list of all submitted forms.

Messages Lodge	ed					- ×	
Actions							
Messages Webfo	orms						
Date Lodged	Date Sent	Patient	То	Status	Message Id	-	
31/07/2017 11:32:44	4 a 31/07/2017 11:32:44 a	MOUSE Mmouse (80550)	Mr Mickey Mouse	Acknowledged	31072017113244		



# 4. Appendix

4.1 Common Issues when configuring the Healthlink Form on AU Medtech Evolution

#### On Running the HealthlinkZeroHandsFree.exe

**Error #1 :** The application was unable to start correctly (0xc000007b) Click OK to close the application.

HealthLinkZeroHandsFree.exe - Application Error	×
The application was unable to start correctly (0xc000007 close the application.	7b). Click OK to
	ОК

**Issue:** DLL is not successfully registered

**Next step:** Copy the IBProvider\_prof\_32-64\_3.7.0.12238.exe file that can found in \\hlink-files\Department\Vendor Programme\Integration Guides\Australia\Medtech Evolution to the customer's machine, open and follow the Install wizard, click next until finish

#### On opening the HealthLink form

**Error #1 :** Failed to Authenticate the request with session key

Preditech Evolution Horeay Road Hodica	d Cretter					
File Edit Patient Module Report Tools Utilities	Setup NanageMyHealth NyHealth Racor	d Window Help				
50 🤤						
TEST PATIENT Test (1) No 3 Marray Road, AbbotsFolid	C 11 Nov 1910 109 yrs M	ale	845	15 V P P		
Advers Forms (PicaRbLink Forms)					1	
Web						
	Failed to authentica	te the request with se	ssionKey		D 🔹	~
If you started this form from your PMS directly.	system, please close this form window	e and re-launch the for	m again. If you	u stated this form without a	PMS, click here to log	in

**Issue:** Medtech had been set to point to an incorrect server, the location needs to be set as the HMS machine hostname/IP

Next Step: Refer to Medtech Support. Information on the database needs updating via their IBConsole.

23/06/2021



#### Error #2: .NET Framework was not located

Confirm	×
?	The required .NET framework was not located, do you want to intall it now?
	<u>Y</u> es <u>N</u> o
L	

**Issue:** Each client requires the 3.5 .NET framework. By default, Medtech tries to install it if it's not available, admin privilege is required. In most client systems, the 3.5 just needs to be turned on as they always have higher version

**Next Step:** Refer to the customer's IT to take action

New Zealand Phone toll free: 0800 288 887 8.00am – 5.00 pm Monday-Friday

Australia Phone toll free: 1800 125 036 7.00am – 7.00 pm Monday-Friday (AEST)

Email helpdesk@healthlink.net

If there is a communication problem.

Make it our problem.

www.healthlink.net